1		Perceived Risks of Mountain Landslides in Italy:
2		Stated Choices for Subjective Risk Reductions
3		
4	Abstract	

5	Mountain landslides have occurred in countries such as Italy regularly throughout recorded history,
6	often resulting in fatalities. Because of this, policies that would reduce landslide fatality risk need to be
7	carefully formulated. As a first step in the exploration of preferences for these risk-reducing policies, we
8	examine public perceptions of risk for landslides and related events. Subjective probabilities for others
9	who might die in a landslide, as well as one's own subjective probability of death are elicited for a
10	sample of visitors and residents of a region in Italy prone to landslides. We present one portion of the
11	sample with scientific information and allow them to update their risk estimate if they so choose,
12	allowing the role of such information to be tested. The subjective probabilities are then used to
13	construct risk-related attributes in a pivot-design version of a conventional stated choice model. Larger
14	risk changes as departures from the baseline risk are found to be significant in explaining choices.
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16	Key words: risk perception, mountain landslides, subjective probabilities, Discrete Choice Experiments.

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19 1. Introduction

20 In this manuscript we present the results of a survey on risk perceptions of mountain landslides in 21 Italy and results from stated choice or preference (SP) models for policy programs to reduce these risks. 22 The SP modeling allows recovery of maximum willingness to pay (WTP) to reduce these risks. To our 23 knowledge, while there is a good deal of literature published on the science of landslides, there is very 24 little literature on the economic damages of these, and less so on empirical estimates of WTP to reduce 25 landslide risks. Exceptions are Vranken et al. (2013) and other papers that consider the costs associated 26 with repair and rebuilding, or lost property values. Vranken et al. (2013) also consider changes in 27 amenity values for forests and grasslands. To our knowledge, no one prior to our study has considered 28 WTP to reduce landslide risks using the SP or discrete choice experiment (DCE) approach (hereafter DCE) 29 that we use, and which is explained below. 30 Landslides frequently occur in the Dolomites (Italian North-Eastern Alps): two people died inside their 31 house in the summer of 2009, hit by a landslide. Floods and mountain region landslides also result in 32 many casualties in Taiwan every year (Ho et al. 2008; Lin et al. 2008). Extreme weather events contribute 33 to this frequency and are on the increase. Future policy actions require better guidance on risk 34 preferences to become more efficient. Some more background on landslide science, admittedly a simple 35 overview, may help motivate the reader. 36 In mountainous regions, as in the area under this investigation, landslides can be very fast and when 37 this is the case, they are perhaps better known as debris flows. Such flows take the form of rapid, 38 gravity-induced mass movements consisting of a mixture of water, sediment, wood and anthropogenic 39 debris propagating along channels on mountain slopes or debris fans. Flows in the Dolomites region of 40 Italy (Gregoretti and Dalla Fontana, 2008), as well as in the French Alps (Theule et al. 2012) and in the 41 Rocky Mountains of the U.S. (Coe et al, 2008; McCoy et al., 2012), usually occur because of the

42 mobilization of sediment accumulated in the bed of channels incising a debris fan, caused by runoff43 descending from upstream cliffs and slopes.

44 Hydrodynamic forces exerted by stream flow over a debris bed on very steep slopes cause the 45 entrainment of a large quantity of sediments after which a solid-liquid mixture forms (Gregoretti, 2000). 46 The routing path of debris flows in the upper part of the fan is usually straight, but it can deviate in the 47 medium and in the lower part: when the slope decreases the debris flow usually spreads out (Iverson et 48 al., 1998; Takahashi, 2007; D'Agostino et al., 2010). These phenomena severely impact the areas they 49 cross, due to the high speed [up to 10 meters per second (m/s)] and the large volumes of mobilized 50 sediment. The design of carefully constructed hazard maps therefore plays a crucial role for any risk 51 analysis against debris flows. Hazard mapping involves the identification of those areas historically or 52 potentially threatened by debris flows.

53 These problems are common in parts of Italy, the country providing the data and focus for this paper. Each year Italian landslides and related mountain area floods not only occur regularly, but they also 54 55 frequently kill or injure people (Salvati et al. 2010). In the period from 1950 to 2008, the two Italian 56 regions that experienced the highest number of events that caused human casualties were Trentino-Alto 57 Adige and Campania. Though there is some uncertainty associated with estimates, the information 58 provided by the historical records is of good quality: the first landslide for which the exact number of 59 deaths is known occurred in the year 843. Salvati et al. (2010) suggest that during the 1,166 year period 60 from 843 to 2008, there were 1,562 known landslide events, resulting in almost 16,000 casualties. 61 Steps can be taken to reduce the risks from debris flow related to property damage, injury, or loss of 62 human life. These range in scale and expense, as well as for specific target populations. For example, 63 some policies would reduce damage to residential homes, while others mainly focus on reducing damage 64 to public roads and to actual people exposed to landslide risk.

65 In this study we collect preference data in order to implement our DCE approach. By making choices 66 during a survey, our sample respondents evaluate programs to reduce landslide risks. Such experiments, 67 and the resulting empirical models, can make use of direct scientific estimates of the probability of 68 landslides and fatal landslides such as found in Salvati et al. (2010). Such an approach leads to a class of 69 economic models known based on expected utility (EU) theory, or to some derivations of the EU theory 70 model. In such EU models, individuals are assumed to be expected utility maximizers and are assumed to 71 face well-known and understood risks (i.e. known population or average probabilities of the risky 72 events).

73 Despite the widespread use of the EU framework, individuals very often have been found to make 74 decisions based on what they believe risks to be and not on the basis of what scientists estimate risks to 75 be, and these might be quite different. For example, a person who builds a beautiful mountain home in 76 the path of debris (in the middle of a steep mountain valley) might believe the probability of a landslide 77 destroying their home is quite small, while a scientist might estimate this probability to be much larger. 78 The mountain home is likely built for its scenic view and access to mountain trails. The home owner 79 probably focuses on these positive amenities, and not on what are perhaps strongly correlated landslide 80 risks. This homeowner's belief could be biased in favor of the outcome the individual desires (i.e. belief 81 that there will be few or no landslides in the area where his or her otherwise beautifully situated home 82 is).

In what follows, we assume that individuals choosing among programs to reduce risks from
landslides, or not, do so according to their own beliefs about these risks. Thus, as a first step, we elicit
several estimates of what people believe the related probabilities of landslides and their impacts are. We
can then determine how different these beliefs are from what the best available science suggests
landslide are for the region.

88 2. Background Literature on DCE

The review here focuses on the discrete choice experiment model. We are aware that there is a very long literature on eliciting and modeling subjective risks or risk perceptions, and space simply does not allow that here. The reader unfamiliar with this is referred to Shaw and Woodward (2008), or more recently, Shaw (2013 or 2016) and Wibbenmeyer et al. (2013) for reviews of relevant literature on perceived risks. In this section we very briefly review the relevant DCE literature, discussing previous efforts to incorporate risk into the DCE framework.

95 2.1 Stated Discrete Choice Experiments

96 DCE approaches present alternative hypothetical and/or real scenarios to individuals that feature 97 attributes that vary, and allow individuals to choose between the alternative. The central idea is that 98 individuals make choices as a function of the characteristics of the scenarios, similar to the way that 99 individuals choose to purchase goods and services on the basis of the cost and characteristics they offer. 100 DCEs are especially valuable when the scenarios involve choice alternatives we might be interested in, 101 but which are not actually available at the present time. Examples are newly proposed roads and 102 transportation routes or brand new products being test-marketed.

103 DCE studies are now quite common in many areas of applied economics (marketing, transportation, 104 health, environment, and medicine --- see for example, Louviere and Woodworth, 1983; Hensher et al., 105 2005 and 2011; Adamowicz et al., 1998; Scarpa et al. 2010). DCE's have been shown to be potentially 106 consistent with incentive compatibility, and, or, that the choices that people make have consequences 107 (e.g. Carlsson and Martinsson 2001, Lusk and Schroeder 2004, Vossler, Doyon and Rondeau 2012). One 108 way of testing for the validity of responses to hypothetical scenarios is to blend these with real scenarios. 109 For example, in transportation studies, subjects can be asked about actual commuting routes or choices 110 they recently made, as well as newly proposed routes, and formal tests of the difference in responses

111 can be constructed (see Adamowicz et al. 1998, for example). We cannot include real scenarios in the 112 current study because there is currently no actual data to allow this, and no subject would volunteer to 113 actually experience a risky landslide in some dreadfully constructed experiment; such morbid 114 experiments are of course now banned by human subjects research boards around the world. 115 The standard DCE model assumes that the person making the decision faces certainty. Errors that are 116 part of the model are assumed to be measurement error, or unobservables on the part of the 117 researcher. The estimating equation that allows us to estimate the probability of a particular choice 118 follows the discrete choice literature because the subject is typically only provided with a few discrete 119 choices to make in the context of a survey (as opposed to a continuous quantity of choices). These 120 situations lead nicely to the conditional logit or probit models (when there is a simple binary choice), or 121 the multinomial logit model, for several (more than two) choices. 122 Underlying these DCE models are theory-based random utilities, i.e. utility that a person derives

conditional on a choice being made, coupled with an error term. Essentially, the utility from choice A is compared to the utility from choice B, leading to a "utility difference" model. The probability that a person chooses alternative A versus B, versus C or D takes a mathematical form that is based on the error terms. We postpone further discussion of the DCE to a section below, where we can also include the introduction of risk.

128 2.2 Risk in Choice Experiments

Several efforts have now been made to incorporate risk into the context of DCEs (there has been a rapid explosion in the transportation choice literature: see Huang et al. 2015 for many references). These efforts include specifying the risk or probability that a program among those to choose from will actually be successful, and also including outcome-related risk (e.g. Glenk and Colombo 2013; Wibbenmeyer et al. 2013). Ideally, we want the specification and development of a DCE to adhere to economic theory 134 under conditions of risk or uncertainty. A DCE may conform carefully to the expected utility framework 135 or one of its variants, such as cumulative prospect theory (e.g. Huang et al. 2015; Wibbenmeyer et al. 136 2013; Hensher et al. 2011). Several previous DCE studies are eloquently described in Rolfe and Windle 137 (2015), Huang et al. (2015), Shaw (2016), or Cerroni (2013) and will not be repeated here. 138 To our knowledge, no previous studies have elicited stated risks or subjective probabilities and used 139 these within a CE model, with the exception of Cerroni et al. (2016). The latter paper formally elicits 140 probabilities using the somewhat complicated exchangeability method (see Cerroni et al. 2012) and then 141 incorporates those into a CE context to determine whether subjects cling to their own estimates of 142 subjective probability, and mentally adjust those which are externally provided to them as baseline risk 143 conditions in the survey. 144 This phenomenon is consistent with the idea behind probability weighting, wherein a person might be 145 told that the best scientific estimate of the probability of an event is 0.02 and then the person weights 146 that number so that it is processed internally to be a much higher, or lower number. This non-linear 147 probability weighting is of course central to non-expected utility theories such as prospect theory 148 (Kahneman and Tversky 1979; Huang et al. 2015), but the use of subjective probabilities in Non EU 149 models, while desirable, is not necessary. For example, Wibbenmeyer et al. (2013) incorporate such 150 probability weighting in their prospect-theory style DCE, but do not use subjective probabilities that 151 wildfire managers might have to model their choices for strategies that might protect resources from 152 wildfires. Similarly, Huang et al. 2015 allow for probability weighting of risks of arriving late in 153 commuting, but they do not use subjective probabilities either. 154 To incorporate subjective probabilities into our DCE we just ask individuals to state what they believe 155 the probabilities of landslides and associated mortality are. This is likely the most commonly used, and

156 simplest approach in elicitation of the probabilities that people believe hold for events. It does have the

possible advantage over more complicated methods of reduced respondent fatigue, which is important
when surveys (such as ours) involve several other decision-making tasks.

159 A simple, two choice or two state model helps the reader see what we do in a utility difference model 160 with subjective probabilities or risks (see Shaw, 2016 for a more complete description of this type of 161 model). Let indirect utility be V. Let the subjective probability of a landslide be π . Suppose income is Y, 162 and a vector of other variables that influence a choice be X. The usual additive error term is ε . 1) $V_o = \alpha_o X + \beta (Y - C) + \varepsilon_o$ with no chance of death; no landslide 163 2) $V_1 = \alpha_1 X + \beta(Y) + \gamma I + \varepsilon_1$ I is indicator for death with landslide, with probability, π 164 165 In other words, the landslide happens if I = 1; = 0 if not. Thus, utility in (1) represents the case where the 166 landslide does not happen, and in (2) it happens with subjective probability, π . In equation (1), a WTP is 167 C, and it is subtracted from income if one is willing to choose an alternative with safety and with a 168 payment option (see the two choice "contingent valuation" model of Riddel and Shaw (2006), which is 169 quite similar to above; in fact a binary choice contingent valuation is a special case of a two alternative 170 DCE model, where one of the alternatives has the "status quo" attribute levels. 171 In a formal risk context we want to take the expected utility difference, or:

172 3)
$$E[V_1 - V_\alpha | \pi, \varepsilon] = \alpha X + \beta C + \gamma \pi + \varepsilon$$

173 Where
$$\alpha X = \alpha_1 X - \alpha_o X$$
; $\varepsilon = \varepsilon_1 - \varepsilon_o$

The expected utility difference in (3) leads to the estimating equation, which takes the form of the probability of choosing state 0 or state 1. In our model below, we have several alternatives from which the individual can choose, so the structure is similar, but it is more complicated than the above because of having more than two alternatives. The main thing to note is that having a "probability" like π as an explanatory variable in a discrete choice model can indeed be motivated formally from the above.

179 **3. Survey and Samples Design**

180 All data collection efforts used for our study involved a survey conducted using in-person interviews. 181 Unlike the potential in a mail survey, the respondent could not peek ahead to later parts of the survey, 182 and possibly go back and change initial responses. Peeking ahead in a survey could be a problem when asking for a raw prior estimate of probability, as some individuals may wish to look ahead at 183 184 information, then go back and change their original answer to avoid looking silly or uninformed. Our 185 survey questionnaire broadly encompassed two sections: the first part collected information about risk 186 beliefs or perceptions and involved the elicitation of each individual's numerical estimates of probability 187 as well as the socio-economic data. The second part of the survey involved the DCE application. The DCE 188 part of the survey is described extensively in the design section (below).

189 *3.1 Survey and Samples*

190 Eight different versions of the survey were given to a sample of respondents in the region during the 191 summer of 2012. Two broad categories or versions are the surveys intended for those who own homes 192 in the region, and second, those intended for visitors. We might expect some key differences between 193 these two broad target groups, in terms of both risk beliefs or perceptions, and support for risk 194 reduction programs. As compared to temporary visitors, the home owners are expected to be more 195 familiar with the region, depending on the length of time they have owned a home for, and they are 196 expected to be exposed to landslide risks more often because of either their residential location and or 197 their more frequent or extensive travel within a region subjected to such risk. Each of these might lead 198 to different estimates of landslide risk for the two groups of people. 199 Thus, while many of the same questions were asked of each and every respondent, several specific

questions were specifically catered to the homeowners, and others were only given to visitors. For
 example, visitors were asked about the distance of their home from the region, and the number of trips

they take to the region, while homeowners were asked questions about the property they own withinthe region.

204 Table 1 describes the key general features of these eight versions, and shows the number of 205 respondents for each version. Further versions of the survey were produced depending on whether the 206 survey provided scientific information about landslides (mostly historical, but also presenting some 207 information on how they occur, and when. Naturally, information an individual is given might affect his 208 or her belief about risks are, and providing information to some, but not all of the sample allows 209 examination of this. Four versions also offered actual payment for elicited risks that came close to the 210 true risks (approximately following the probability scoring method approach – see discussion in Shaw, 211 2013; 2016). Those who are given this scientific information were told that between the years from 1960 212 to 2011 scientists estimated that an average of about 9 out of 1 million people per year were killed by a 213 landslide.

214

223

Table 1 about here

215 Many previous studies of risk perception suggest that risks as small as the landslide risk are difficult 216 for people to process and understand fully. Subjects who accurately predicted risk estimates connected 217 to landslides had a chance of being drawn randomly, and paid, although unlike a lottery outcome, there 218 is no direct and tight corresponding relationship between the monetary award and the risk outcome. For 219 example, a probability scoring approach could be used to devise a reward and penalty scheme where the 220 reward shrinks when larger errors are made by the respondent compared to the "true" mortality risk 221 ranking. We don't do this, but we still expect that the chance of winning some money for correct guesses 222 inspired more care and effort by respondents when forming the risk estimate.

visitors. Figures 1 and 2 provide more detailed information about the distribution of age and income for

Table 2 reports simple demographic statistics for each of the survey versions, homeowners and

both of the subsamples. We might have expected that visitors are younger, in general, than

homeowners, but there is a noticeable spike in the oldest visitor group. While we might expect some
other key differences, there are in fact similarities between the two sub groups in most overlapping
descriptive variables. However, about 1/6th of the Visitor sample reports sometimes engaging in risky
activities, whereas that fraction is twice as large, at about 1/3rd for the Homeowner sample. In addition,
while both groups have a huge proportion of people who have heard of landslide problems in Italy, a
much larger percentage of homeowners had lost a friend or relative due to these, than had those in the
Visitor group.

233

Table 2 about here

234 3.2 DCE Question Design

235 The second part of the survey offered each individual in the sample the opportunity to choose among 236 policies to reduce landslide risks. These ranged from the status quo (do nothing new so that status quo 237 conditions continue to pertain) to fairly aggressive risk reduction policy programs that come at a 238 substantial cost. There are many experimental design and survey issues to address in the context of 239 choice experiments (e.g. Scarpa and Rose, 2008; Louviere et al., 2000; Rose et al., 2011), but virtually 240 none of the studies we know of incorporate the subject's perceived risks or subjective probabilities, as 241 we do below. As mentioned above, one important exception is the new work by Cerroni et al. (2016), 242 which builds on the earlier PhD dissertation by Cerroni (2013). [We are aware that several researchers 243 have incorporated subjective probabilities into other types of behavioral models, such as contingent 244 valuation.] 245 As noted above, the stated choice surveys differed, depending on whether the respondent lived in the 246 region (homeowners) or was a temporary visitor, or tourist: the key attributes used to explain 247 differences in alternatives were catered to fit the category for the respondent (see the list of attributes

248 in Table 3).

249 One attribute of a choice alternative was used for both groups, which is the risk reduction variable or 250 attribute. All respondents were presented with operational and realistic programs aiming at reducing 251 risks of debris flows. They were all presented with baseline (status quo) levels or characterizations of the 252 debris flows. They are then told that the programs would reduce their own estimate of risk by certain 253 percentage levels. In both groups the subjects see programs involving a 25%, 50% and 75% reduction in 254 their baseline risk, and the tourists additionally see a 33% (1/3) risk reduction program. Homeowners 255 face different levels of a reduction in their house insurance premium of the house of increased safety 256 (3%, 5%, 7%, and 10%). They also see different levels of potential increase in the value of their home 257 because of the risk reduction (0.5%, 1% and 3%), relative to the baseline value of their own home. 258 The payment mechanism used to support the risk reductions for the Homeowners was a new property 259 tax increase, with levels which were 5%, 10%, 15%, and 20%. In the case of Visitors instead, the payment 260 mechanism was a toll (in Euros - the Italian currency) on the road used to gain access to the region. It 261 was explained to the survey respondent that the toll would be used to collect revenue in order to 262 support the debris flow risk reduction program. Toll rates were .50, 1, 2, or 3 Euros. Visitors also are 263 presented with other commuting or route attributes: levels of scenic beauty (low, medium and high), 264 and travel times of 2, 3, and 4 hours.

All respondents were asked to choose among three alternatives in each choice set, where one alternative was the status quo (SQ) that involved no additional cost. The SQ alternative gave them the opportunity to reject all the attribute levels offered within the risk reducing alternatives. An example of one choice-set for Homeowners is given in Table 4.¹

Two different experimental designs were developed for the homeowners and visitors to arrange
attributes and levels in choice sets. In both cases the designs have 58 combinations (choice-tasks), which
are blocked into 7 blocks of 8 choice tasks each. The designs were constructed using a Bayesian D-

¹ An example of a typical choice set for a visiting Tourist is available from the authors, on request.

efficient optimal criterion (see Sandor and Wedel 2001; Ferrini and Scarpa 2007; Rose and Bliemer 2009)
based on parameter estimates obtained from pilot studies previously conducted on visitors and
homeowners. The point and interval estimates from the pilot study surveys² were used to inform the
prior distribution for the Bayesian design. The pilot and the final designs were developed by using the
Ngene v.1[©] (ChoiceMetrics 2010) software package³.
Table 3 and 4 about here

278 **4. Results**

279 Basic risk results are offered in the section below, whereas in the section 4.1.2 the results of a

280 conventional empirical CE model are presented.

281 4.1 Risk Responses

282 Each survey, whether given to homeowners or visitors, asked several different risk questions of each 283 respondent, allowing recovery of estimates of an individual's risk belief or subjective probability. Some descriptive statistical results are reported in Table 5. After asking about familiarity with landslides (e.g. 284 285 exposure to television or media coverage), each respondent was initially asked what they believed the 286 typical annual probability of a landslide happening in the region was, providing an estimate of probability 287 without providing any information. We call this variable PRL. The average response for PRL was higher 288 for the Homeowners, who thought the chance was about 70%, than for the Visitors, who thought this to 289 be about 64%, on average. Though it is certainly not the same risk concept, the reader here should 290 remember that the science-based mortality risk is 9 in 1 million, so these estimates are orders or 291 magnitude larger. However, landslides of course do not always end up resulting in mortality. We would 292 expect that PRL is greater than or equal to the probability of fatalities from landslides: logically, it cannot

² Two orthogonal designs were developed for the pilot surveys in order to address homeowners and visitors respectively. In both cases 18 respondents were interviewed in order to derive priors for the following Bayesian designs.

³ Design statistics can be obtained upon request from the corresponding author.

293 be smaller. Still, this different in magnitude is quite large. This kind of over-estimation is not unusual in 294 the risk elicitation literature (e.g. Riddel and Shaw 2006, find that respondents overestimate the risks 295 associated with nuclear waste storage by orders of magnitude, as compared to science-based estimates). 296 Next, each respondent was asked what they thought the chance of a landslide which would actually 297 kill at least one person was, in a typical year. By taking these incremental steps in building up to 298 mortality risk, which combines the probability of a landslide with the probability of deaths, we believed 299 people could better understand the risk. We label this second probability the PRFL (probability of a fatal 300 landslide). Subjects were reminded that a landslide could happen, but not kill anyone, so our a-priori 301 expectation was that that PRFL should be smaller, or equal to, but not larger than the first landslide risk 302 estimate (PRL). For both groups, the number was indeed considerably smaller and almost identical for 303 both groups: homeowners estimated a 46% chance of a fatal landslide, and visitors, a 47% chance. Recall 304 that each respondent was provided no information by us at this point in their taking of the survey, about 305 anything pertaining to scientists' thoughts about risks. However, again note that these estimates are 306 orders of magnitude larger than science-based estimates of the mortality risk from landslides. The 307 probabilities are not directly comparable because PRFL only asks about chances of any fatal landslide. All 308 that we would expect here is that subjects would not make gross contradictory statements, such as PRFL 309 = 0, coupled with an estimate of huge death rates, or PRFL = 100%, coupled with a zero death rate. 310 Many specialists in risk communication have found that the simplest, or least confusing task for 311 laypersons is to estimate a number of fatalities, out of some population (e.g. Gigerenzer and Hoffrage 312 1995). Thus, following these landslide probability elicitation tasks, each respondent was asked how many 313 people in the region, out of about 5 million residents plus the annual visitors, would be killed in the next 314 year (2013) following the data collection year (2012). Again, here they were initially provided no 315 scientific information, so this death rate (DR1) might be considered their prior estimate of subjective 316 probability [roughly a death rate of X (their estimate) per 5 million]. After recoding the categorical data,

the data suggested that Homeowners estimated there would be about 9.3 deaths, while Visitors
estimated there would be about 13 deaths. These then, are much closer to the science-based estimates
of mortality or death rates from landslides, which are 9 per million (or, scaling up, 45 per 5 million). They
are a bit lower than the science-based estimates: for Homeowners, the prior estimate is about 1.8

deaths per million. The numbers are similar for the visitors' sample.

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Following this particular question, a sub-sample of both groups were provided with the survey information that described what scientists knew about landslide frequency, and how these occur, as well as the historical rates of fatalities⁴. It would be reasonable for a person who digested and believed the information provided, to conclude that there would be at least an average of 9 deaths per million people in a typical year, and then factor in a population of 5 million, and then perhaps estimate a number five times the annual 9, to arrive at a second estimate of the death rate (DR2), as 45 deaths.

328 Of the 105 homeowners, 72 were provided with the scientific information, and of the 63 visitors, 46 329 were provided with the information. They were actually first asked about their own annual (in a typical 330 year) chance of dying in conjunction with a landslide, which is a probability of own death we deem as 331 PROD. Note that this question was not asked before information was given, and thus, those not provided 332 information (50 in total) were not asked this "your own chance of death" question at all. Many risk 333 elicitation researchers (e.g. Slovic 2001) expect that one's estimate of one's own chance of death will be 334 found to be smaller than a similar estimate for the population, or using our definitions, if we agreed, 335 we'd expect that PROD < DR1 or DR2. This is what some psychologists deem optimism bias, and this kind 336 of bias has been found in the context of hurricanes, as well as other contexts such as cigarette smoking. 337 The thought is that for a risk-taking behavior like smoking, or owning a home or hiking in landslide-prone 338 region, the individual believes "it won't happen to me." Of course, dread can play a role and result in

⁴ The complete survey versions are available at this link xxx, whereas additional statistical results can be obtained upon request from the authors.

over-estimation of one's own chance of death, as compared to scientific evidence, so this is an empiricalissue.

341 Caution might be used in comparing an elicited chance in percentage terms with a death rate in 342 frequency terms. However, note that for both groups, the average estimated chance of their own death 343 is in fact far larger than the average subjective estimate they provided for the region. We are not 344 suggesting this simple comparison of means approach is flawless, and of course we are not yet controlling for other factors that might explain variation in subjective probability estimates.⁵ For 345 346 example, a particular homeowner might reasonably and accurately place her own chance of dying in a landslide to be zero because she knows her home is well out of the path of debris, and that she rarely 347 348 drives on roads where exposure to landslide debris would be possible. Conversely, she might put a huge 349 probability on the chance of death because her home is directly in the path of potential debris, should it 350 slide. 351 It is quite interesting to note that subjects were apparently unable or unwilling, however, to lower 352 their risk estimate to correspond to the percentage chance implied by the scientific estimate of average 353 deaths per year. Using one million as the base, we can roughly compare the scientific rate of 9 per 354 million to 15%, or the implied 150,000 deaths per one million. Thus, the subjects, on average, hugely 355 over-estimate even their own chance of being killed. The Visitor's average rate is lower, but is still

356 consistent with huge death rates (90,000 out of one million) as compared to science-based estimates.

357 This result corroborates previous research findings that people have difficulty thinking in probabilistic

358 terms, and perhaps make math mistakes when converting mortality rates to death probabilities, and vice

359 versa.

⁵ For example, a problem with the comparison of one's own chance of death to the chance for the average person is that the presumption is that the subject doing the evaluation knows everything about what the average person in the population is like.

360 After this own estimate, subjects were asked to consider again the number of expected deaths in the 361 coming year, for the region. As noted above, they may well have guessed as many as 45 out of 5 million 362 people would die in 2013, corresponding to the scientific information. Note that in both cases, after 363 reading the information provided, the average estimates actually do increase slightly, although not up to 364 the 45 in 5 million estimate. In some cases (with the risk information provided) these could be 365 considered to be akin to Bayesian updates of the earlier response, following the processing of the 366 information provided to them. For example, in simple Bayesian learning models, several economists 367 have formulated a model of a posterior risk as a function that combines the respondent's prior risk 368 estimate and information content given to them. 369 Quite often the prior is unavailable in empirical studies and must be substituted for in an empirical 370 model by using a simple constant term, however, it is available to us here. We note that while, on average, the 2nd estimate of deaths went up as compared to the prior, some people indeed reduced their 371 372 estimate of risk, or did not adjust it up or down from their prior, perhaps reflecting individual 373 heterogeneity in Bayesian updating. 374 As mentioned above, about one half of the survey respondents were offered a chance to be 375 randomly drawn and receive actual payment if their risk estimate corresponded with events that unfold 376 the next year. Knowing whether this is the case required waiting until the end of 2013, but we did 377 explore the effect of the offered payment. Conditional means are not significantly different between the 378 group offered payment, and the group offered no payment. 379 Table 5 about here 380 To further explore cross sectional variation in risk estimates we estimated some simple regression 381 models with the stated risk estimates being the dependent variable, and various independent or 382 explanatory variables used as additional controls. Previous work by risk researchers in various fields, 383 including psychology, sociology, medical science, and economics, has found several factors that correlate

with stated or revealed subjective probability estimates⁶. Common findings are that the characteristics of 384 385 the risky event matter (e.g. Ho et al. 2008), that women often believe risks to be higher than men, that 386 race may matter (e.g. Finucane et al. 2000), and that age, and education may influence estimates of risk, 387 although the pattern in the latter two is not simply in one direction. As an example of investigating the 388 role of education, Katapodi et al. (2004) conduct a meta analysis of studies of the perceived risk of breast 389 cancer and find mixed results (i.e. sometimes there is no influence, and sometimes more or fewer years 390 of education does influence estimates of risk), while Finucane et al. (2000) note that race and education 391 may be correlated and lead to confusion about effects. One cannot say that it is always true that more 392 educated people believe risks to be lower, or higher than those with less education. Still, some factors 393 may serve as substitutes for ability to cognitively process information or for emotional reactions (e.g. 394 Wibbenmeyer et al. 2013), or for experiences that people have had that may be closely related to the 395 risky situation being assessed, or for exposure to information provided by the media or other sources. 396 Respondents were asked what their fear of certain phenomena was, on a scale of 1 (not at all 397 frightened) to 5 (very frightened). Fear or dread can be related to subjective risk estimates: more fear of 398 some event or activity often leads a person to overestimate risk. The fear of a particular event, such as 399 having a car accident, might be correlated with fear of other events, such as a fire, or having an accident 400 at work. Table 6 reports frequencies for the fear variables and correlations between these for the entire 401 pooled sample.

The highest single percentage category in the top half of Table 6 is for those who do not fear having an accident at work, which reflects occupations with low risks of accidents, or possible unemployment. For the strongest fears in the group, it appears that serious illness, earthquakes, and floods are about equally strongly feared by a third of the sample. The strongest pairwise correlation is between fear of

⁶ There are hundreds of relevant papers. We take a space-saving measure and refer the reader to dozens of references and discussion in the lengthy survey paper by Shaw (2016).

floods and fear of earthquakes. Avalanche and fire, and avalanche and accidents at work are alsonoteworthy in the correlation.

408 Much of the previous work that explores correlations like this, most particularly by psychologists, 409 has involved simple pair-wise correlations between one factor and the stated risk estimate, but more 410 recently, economists (in contrast to many psychologists) have estimated regression-style models that 411 control for several factors at once. There is no exact economic theory underlying model specification, so 412 we rely on previous indications that some variables might matter, as well as intuition. Unfortunately, the 413 Visitor sample is somewhat small at 63 subjects, and thus, subsamples, such as the number (46) of those 414 who answered the own death chance and the updated death chance questions, do not lend themselves 415 to trying huge numbers of independent variables in regression analysis.

416

Table 6 about here

We explored the variation in the subjective probability and death estimates using simple Ordinary Least Squares (OLS) regression models. Stated probabilities are actually variables that might not conform to the normal distribution assumed in OLS regressions (the bounds on possible values are zero and one, not minus and plus infinity, as with the normal distribution), but more sophisticated econometric approaches, such as using maximum likelihood and the Beta distribution (see Riddel and Shaw, 2006), are not pursued here.

Some interesting key regression results for the *Visitor* sample were that higher levels of education significantly increased the samples' basic landslide risk estimate, while distance traveled to the region was significantly and negatively related to this estimate. No other variables proved to be robust in terms of their significance in the various models we tried. The distance variable maintained its sign and importance in the first of the fatal landslide models, and fear of avalanches was positively and significantly associated with higher estimates. In a model of the first risk response (the prior, for those receiving later information) to estimate the number of annual deaths, the avalanche variable had the same effect, and interestingly, income had a weakly significant and negative effect on the deathestimate.

For the *Homeowner* sample, the most consistent variable of any significance in the landslide risk regressions was gender: women in all estimated models had higher subjective estimates of the risk than men. In the fatal landslide model, this gender result was maintained, and fear of avalanches had a positive and significant influence on stated probabilities. Results were similar for the first estimate of death rates for the region. Perhaps surprisingly, age and education did not prove to be significant determinants of risk for the *Homeowner* sample.

438 Several simple OLS regression models were also estimated for the pooled sample of both the 439 Homeowners and Visitors. Table 7 reports results for two of the more interesting models: the first is the 440 basic annual probability of any landslide occurring, and the second model is the probability of a deadly 441 landslide in a typical year for people in the region. Note that the level of education is significant in both 442 models, but has the opposite sign in each: more education raises basic landslide risk estimates, but being 443 more educated lowers the estimate of the probability of *fatal* landslides. We can only speculate as to 444 why this is so. It may be that higher education leads subjects to think harder about more complex and 445 unlikely phenomena such as the combined event of a landslide and fatalities. It may also be that more 446 education reduces the role of fear or emotions which might otherwise be stronger when fatalities are 447 involved.

Fear of avalanches is significantly and positive correlated with the variation in risk estimates, and in the first model whether the respondent has lost a friend or relative raises the risk estimation by about 12 percentage points. In the fatal landslide model, females believe risks to be higher than males. Ho et al. (2008) also find that females express a higher likelihood that their lives will be threatened by floods or landslides, that they will experience a large financial loss, and a higher sense of fear or dread. In both of our models a good deal of the variation is being captured in the constant term: it is the largest single

454 contributor to the risk estimate, capturing other influences that are not random, but for which we have455 no data.

456

Table 7 about here

457 Finally, the second estimate of deaths in the region could be considered a possible Bayesian update 458 for the group provided with the risk information. [The own chance of death is also asked after 459 information is provided, but was not asked before the information was given to the respondent.] In very 460 simple models of Bayesian learning, the updated, or posterior estimate of risk is a function of the prior, 461 formed with no or at least less information provided, and information that is given. Those who cling to 462 their prior, not changing their minds after being given information, will weigh the prior heavily, while 463 those who are strongly influenced by information of course weight it more heavily. The source of 464 information provided to the subject may matter to some respondents, but our respondents are not given 465 different sources of information. Because sample sizes are small, we pool the homeowners and visitors 466 and compare the pre-and post information risk estimates for the subsample that is provided with the 467 information. Table 8 compares risk estimates for the 118 people who received the science-based risk 468 information.

469

Table 8 about here

In another related regression (with results not reported in table form here) we found that the initial
death estimate (the prior) was positive and strongly significant in a regression using the second fatality
estimate as the dependent variable; other variables were included as controls, but their influence was
dominated by the first death estimate. The prior was quite significant for this group, and the higher the
prior, the higher the second, updated estimate.

475

476 4.2. Stated Choices for Debris Risk Reduction Programs

Separate CE models for the two groups (Visitors vs. Homeowners) were estimated. Table 9 reports the results of a simple (multinomial logit, or MNL) model for Homeowners, and Table 10 reports the same for the Visitor sample. The usual MNL is based on the assumption that the respondents face certainty when they make their choices. Randomness typically arises only from our perspective, as researchers, who cannot see all that the decision maker can see. This is not consistent with a more formal model of decision-making under conditions of risk or uncertainty. However, our use of the MNL can be seen as a reasonably appropriate model that includes risk beliefs.

In the survey, individual respondents see the attribute levels in relation to baseline levels and
 proportional changes in the baseline. An intercept variable is used to indicate a status quo choice (*SQ*); a
 positive significant coefficient indicates average preference for the status quo.

487 The model results for Homeowners (Table 9) suggest that the tax, risk and status quo variables all are 488 significant in their influence on the choice of alternatives, and all have the anticipated direction of 489 influence on the choices. Higher taxes decrease the probability of choosing an alternative (holding other 490 things equal), while larger risk reductions increase it. The negative sign on SQ indicates that on average, 491 the sample is not in fact more likely to choose the status quo. The literature on this has suggested that 492 respondents looking for an "easy" set of tasks just consistently chooses the SQ option, but we don't find 493 that here. Changes in insurance premiums do not seem to affect the choice of alternatives, perhaps 494 because this monetary incentive is outweighed by the tax, in terms of importance, or perhaps because 495 the premiums are small in comparison to the baseline values of the home. 496 The basic marginal WTP can be inferred by taking the ratio of one coefficient to the monetary

497 coefficient. This naturally stems from the "value" concept in economics and the ratio of marginal utilities
498 in the context of certainty. Ideally, one would want to construct a more carefully derived risk-related
499 WTP measure, such as an option price, but this would be more important when the estimated model
500 strictly conformed with an EU model or one of its variants.

501 Most choice models assume no income effects and a simple monetary cost. The marginal rate of 502 substitution between other attributes and the cost variable defines a marginal WTP. The calculation is 503 simple in linear models because it is just the ratio of coefficients on the respective variables. Our 504 calculation is different. First, because our monetary coefficient is computed as a percentage increase in 505 the tax, column four of Table 9 reports estimates of the marginal rate of substitution of the attributes in 506 percentage terms for the sample, rather than for the population (in Euro). The four columns on the far 507 right of Table 9 report four descriptive statistics of the sample welfare measures: the first and third 508 quartile, the mean, and the median. Our welfare measures are calculated by multiplying the marginal 509 rate of substitution of the attributes by the actual monetary tax rate for each respondent. It can be 510 noted, for example, that three quarters of the sample is willing to pay up to almost 80 Euro per year to 511 reduce the risk by 50% and the same proportion of respondents is willing to pay a larger amount of 512 money (90 Euro) for a 75% risk reduction. This is consistent with economic theory, suggesting that WTP 513 should increase, the larger the risk reduction.

In the case of visitors, almost all of the attribute variables are significant with the expected direction of influence on route choices. Increased tolls and travel times decrease the probability of choosing an alternative, although the travel time levels that are significant are the 3 and 4 hour times. Scenic beauty is an important attractant to a route choice alternative, as expected. Some visitors get pleasure out of a scenic drive, holding other factors constant. The two higher risk reductions are significant and on average, respondents do not choose the status quo in lieu of the alternatives.

In this case the monetary variable that generates the marginal WTP is the toll rate. The implied marginal WTP for a 50% reduction in risk is 3.23 Euro, and for a 75% reduction this rises to 5.68 Euro. One would expect that a larger risk reduction leads to a larger WTP. The marginal WTP with respect to travel time is what transportation economists deem the "value of travel time saved," or VTTS (see Patil et al., 2011, for example). The VTTS to avoid a 4 hour increase is 4.85 Euro. 525

526 5. Summary/Conclusion

527 Subjective probabilities, or what psychologists deem risk beliefs or "perceived risks," may matter a 528 great deal when an individual makes choices that depend on risks. That is the case here, as the subjective 529 probabilities for the sample are found to be different from so-called "science-based" risks (objective 530 probabilities) for our study of landslide or mountain debris risk in Italy. Our focus is on use of these 531 subjective probabilities in a choice model and as a first step, we have simply used these stated subjective 532 probabilities as explanatory variables in a conventional stated choice model. To our knowledge, we are 533 among the first economists to do so, (again, we note the discussion paper by Cerroni et al. 2015 is at 534 least one exception), although many have incorporated subjective probabilities into other types of 535 behavioral models (e.g. contingent valuation, and revealed preference), and of course many DCE 536 modelers have included objective or science-based risk measures as attributes. 537 Our results have some implications for programs to reduce risks. First, for homeowners, they are 538 sensitive to tax increases, so if cooperation from homeowners is sought large taxes may not be a wise 539 way to proceed. Changing insurance premium may be a better payment mechanism because of a lower 540 sensitivity. Second, small risk changes do not get much favor, so programs should likely try for larger risk 541 reductions, if possible, while balancing that against cost. Third, policies or programs for visitors might be 542 tied to toll rates. As scenic beauty is important to road users, an ideal program might try to reduce risk 543 while at the same time enhance, or at least not interfere with the scenic beauty of the viewscapes on

544 access roads.

545 In future research, it would be interesting to try to more carefully flush out reasons for why 546 respondents over-estimate most of the probabilities and death rates in this study, as compared to 547 science-based risks. One possibility is that they were confused by the survey asking perhaps too many risk questions, which differed from one another, but the pattern of over-estimation of risks is quitecommon across the literature we are familiar with.

550 As final caveats, first, we note that the ideal empirical WTP or DCE model may be more formal than 551 what we have developed here, in that it could also specifically and carefully allow for violations of the 552 expected utility assumptions. These assumptions include the usual assumption that the expected utility 553 function is linear in probability. Our DCE model is consistent with the EU framework. Future work could 554 involve one of the non-EU variants such as cumulative prospect theory (e.g. the earlier version by 555 Kahneman and Tversky 1979; also see Huang et al. 2015) or rank dependent expected utility. Further 556 investigations should allow for the possibility that non-expected utility behavior may be at work here, as 557 has been previously found in other studies.

558 Second, we are aware that some thorny issues in econometrics may arise when incorporating such 559 stated risks into behavioral models. We acknowledge that these might include potential endogeneity in 560 the risk variable, as well as measurement error (see Kalisa et al. 2016). Dealing with these issues fully 561 goes well beyond what we have done in this paper (see Riddel 2011). Nevertheless, intuition suggests 562 that using subjective, instead of objective, risks will better explain choices that people make when the 563 beliefs are quite different than what scientists estimate.

Finally, we note that the simple random utility model we use cannot easily incorporate individual characteristics that might more richly explain choices. Further research might more deeply explore the connections between different types of people, their tendency to perceive risks, and their decisions to make choices that involve risks.

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Survey Version	Description	Number of responses
1	H, given info, actual payment	36
2	H, given info, no actual payment	36
3	H, No info, actual payment	17
4	H, No info, and no actual payment	16
5	V, given info, actual payment	23
6	V, given info, no actual payment	23
7	V, No info, actual payment	8
8	V, No info, no actual payment	9
Total		168

683 Table 1: Survey Versions, Responses for homeowners (H) and Visitors (V)

Table 2: Descriptive Statistics, for Homeowners (N = 105) and Visitors (N = 63)

Variable (mean or frequency)	Homeowners	Visitors
Age	45.19	47.69
Females	66 (39 males)	43 (20 males)
Education	5 primary school	2 primary school
	17 middle	15 middle
	51 high school	25 high school
	6 BA degree	4 BA degree
	16 MA degree	14 MA degree
	10 (Phd, other)	3 (Phd, other)
Smoke	Yes = 25; No = 80	Yes = 12; No = 51
Income*	29, 357	29,404
Engage risky activity?	Yes = 31; No = 74	Yes = 10; No = 53
Heard of Landslides in Italy?	Yes = 105 (100%)	Yes = 62; No = 1
Friend/relative lost in landslide?	Yes = 19; No = 86	Yes = 2; No = 61

Income recoded from five categories using the midpoint; first category is 0 to 15,000 Euro and the 15,000 value is used for this category; top category is 60,000 Euro and over and 60,000 is used in calculation of mean

689 Table 3 - Attributes and levels for homeowners and visitors.

Homeowners					
Attribute	Level	Acronym			
Reduction in home insurance premium	3%, 5%, 7%, 10%	InsPrem5, InsPrem7, InsPrem10			
Increased home value	0.5%, 1%, 3%	HomeValue1, HomeValue3			
Mortality reduction risk	25%, 50%, 75%	Risk5, Risk75			
Tax increase on properties	5%, 10%, 15%, 20%	Тах			
Status Quo	Opt out	SQ			
	Visitors				
Attribute	Level	Acronym			
Travel time	1, 2, 3, 4 hours	TrTime2, TrTime3, TrTime4			
Scenic beauty of route attributes	Low, medium, high	SBeautyMed, SBeautyHigh			
Mortality reduction risk	25%, 33%, 50%, 75%	Risk5, Risk33, Risk75			
Toll road to support the safety program	€0.5, €1, €2, €3,	Toll			
Status Quo	Opt out	SQ			

691 Table 4 - Example of Choice-Set for Homeowners

Which of the following alternative would you choose?	Alternative A	Alternative B	Alternative C
Reduction insurance premium	3%	10%	
Increased home value	0.5%	1%	Num
Mortality reduction risk	25%	50%	None
Tax increase	5%	20%	
Choice			

694 Table 5 - Simple Statistics on Risk Estimates

Variable	Homeowners (N = 105)	Visitors (N = 63)
Before Information Given		
Chance of Landslide in region, annual (PRL)	69.76%	63.88%
Chance of Fatal Landslide, annual, in region (PRFL)	46.05%	47.46%
Estimated Deaths in next year, for regional residents and visitors (DR1)	9.38 people	13.16 people
After Information Given		
Own Chance of Being killed, annual (PROD)	15.18% (N = 72); 16 said 0	9.02% (N=46); 18 said 0
Updated estimate of deaths in next year, for regional residents and visitors (DR2)	11.99 people (N = 72)	15.96 people (N = 46)
more than 50 deaths. 72 of the 10	d using ten recoded categories. The 5 homeowners were provided infor million people in the regional popul	mation; 46 of the 63 visitors also

697 Table 6 - Fear of Certain Events

Fear Factor		•		•	nse category
		all frighte	ened to 5	= very fri	ghtened and scared)
	1	2	3	4	5
Accident at work	40	24	23	8	5
Theft	7	17	33	23	20
Falling seriously Ill	7	12	24	24	33
Fire	18	26	26	14	17
Avalanche	21	21	21	16	21
Earthquake	10	18	15	23	34
Floods	9	19	20	21	31
Selected Strong Correlations		Correl	ation coej	ficient	
Flood and Avalanche	0.490				
Flood and fire	0.570				
Flood and earthquake	0.820				
Earthquake and fire	0.555				
Earthquake and avalanche	0.510				
Avalanche and Accident at work	0.436				
Avalanche and fire	0.635				

Percentages are rounded up or down. All other correlation coefficients were less than 0.40.

698

700 Table 7 - Pooled Risk Model Results

Dependent Variable (DV) and Independent	Coefficients (T statistic)*	
Variables		
Landslide Risk (DV)		
Education	4.17 (2.68)***	
Avalanche Fear (=1)	2.80 (2.16)**	
Age	0.14 (0.98)	
Lost friend or Relative (=1)	12.35 (2.22)**	
Constant term	37.13 (3.22)***	
R squared	0.08	
Chance of Fatal Landslide (DV)		
Education	-2.95 (-1.91)**	
Avalanche	3.64 (2.65)***	
Sex (Female = 1)	9.52 (2.26)**	
Constant Term	29.56 (4.99)***	
R squared	0.12	

Indication of significance at 1, 5, 10% level with ***, **, or *, respectively.

701

Table 8 - Comparison of pre-post risk estimates for Group Receiving Information (N = 118)

Risk Variable	Pooled Sample, with information
Landslide risk (PRL – chance of any slide)	67.63% (mean)
Chance of death in typical year (for population)	46.57%
Estimate of Number Killed, typical year (for population)	9.30 people
Chance of Own Death, annual (typical year)	12.78%
Estimate of annual Deaths after information provided	13.44 people

Homeowners and Visitors combined, provided with risk information in the survey

703

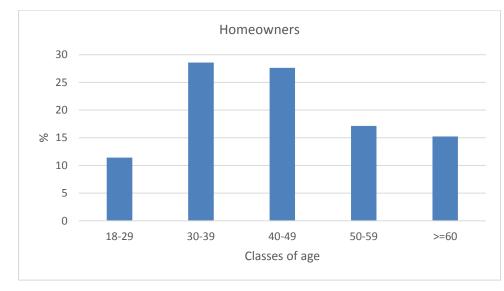
705 Table 9 - Homeowners Choice (Multinomial Logit) Model

			Marginal Rate	Welfare estimates of the sample (${f \varepsilon}$)			
Variable	Coefficient	z-values	Substit. (%)	 First Third		Mean	Median
Тах	-15.692	13.4					
Insurance Prem 5%	0.216	1.2	0.014	4.9	14.0	12.0	8.4
Insurance Prem 7%	0.077	0.5	0.005	1.8	5.1	4.4	3.1
Insurance Prem10%	0.079	0.4	0.005	1.8	5.1	4.4	3.1
HomeValue1	0.220	1.5	0.014	4.9	14.0	12.0	8.4
HomeValue3	0.184	1.2	0.011	4.0	11.5	9.8	6.9
Reduction Risk5%	1.239	7.4	0.079	27.7	79.0	67.6	47.4
Reduction Risk75%	1.421	7.5	0.091	31.7	90.5	77.4	54.3
SQ	-0.767	3.8	-0.049	-49.1	-17.2	-42.0	-29.4
					Log-likelihoo	d	-731.13
					N. choices		840

708 Table 10 - Visitors Choice (Multinomial Logit) Model

Variable	Coefficient	z-values	Marginal WTP (€)	z-values
Toll road	-0.277	4.1	-	-
Travel Time 2%	-0.501	1.4	-1.8	1.51
Travel Time 3%	-0.760	2.0	-2.7	2.04
Travel Time 4%	-1.344	5.0	-4.9	3.47
Scenic Beauty Med	0.460	2.4	1.7	2.14
Scenic Beauty High	1.071	3.2	3.9	2.39
Reduction Risk 33%	0.172	0.7	0.6	0.72
Reduction Risk 50%	0.895	2.1	3.2	2.08
Reduction Risk 75%	1.574	4.6	5.7	3.09
SQ	-3.738	7.02	-13.5	3.96
		Log-likelihood		-273.42
N. choices			504	

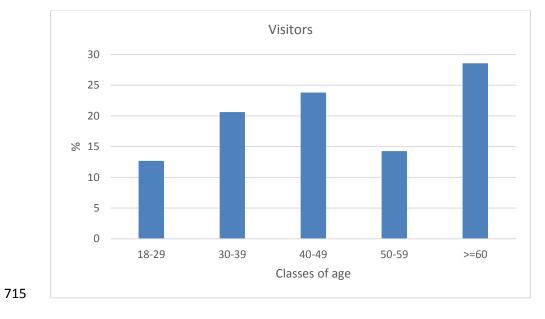
711 Figure 1 – Distribution of age by classes of homeowners (a) and visitors (b)

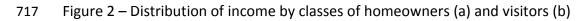


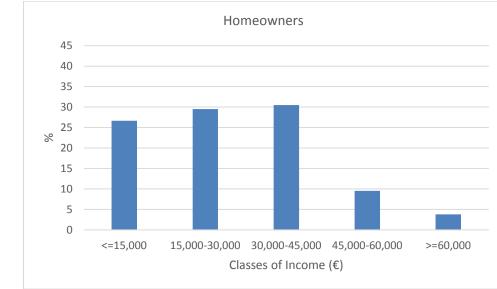
712 a) Homeowners



714 b) Visitors







a) Homeowners

b) Visitors

