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1 **Comparative perspectives of empathy development: Insights from chimpanzees and**  
2 **bonobos**

3  
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6

7 **Abstract**  
8

9 Empathy – the sharing and understanding of others’ emotions and thoughts – is considered a  
10 defining feature of what it means to be human. Although empathy underpins many of our  
11 social interactions and is thought to be evolutionarily ancient, its origins remain relatively  
12 obscure. Here, we present research investigating socio-emotional development in our closest  
13 living relatives, chimpanzees (*Pan troglodytes*) and bonobos (*P. paniscus*), to identify the  
14 origins of empathy, across ontogenetic and evolutionary timescales. Research on consolation,  
15 a form of comforting behaviour, indicate that sensitivity to others’ emotional states is present  
16 early in great ape life, and that individuals consistently differ from one another in this trait.  
17 Mirroring effects shown for human infants, orphan juvenile apes show more disordered  
18 socio-emotional functioning and reduced empathy as compared to mother-reared peers. These  
19 findings suggest a deep evolutionary and ontogenetic basis of empathy and some striking  
20 similarities in socio-emotional development between humans and great apes.  
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22

23 **Key words**  
24

25 Consolation, sympathetic concern, emotion contagion, great apes, mammals, developmental  
26 disturbances, perspective taking  
27

28 **Introduction**  
29

30 Empathy, broadly defined as the sharing and understanding of other’s emotions and thoughts,  
31 is a cornerstone of sociality. Through sharing and understanding others’ states, empathy  
32 enables us to socially connect with others, to predict their behaviours and to respond to them  
33 appropriately. Despite the importance of empathy for everyday social functioning and  
34 widespread interest in the concept, surprisingly little is known about its origins, in particular

35 about how particular forms of empathy have evolved within our own species and how empathy  
36 first develops in infancy. In order to address such questions, it is necessary to retrace its steps  
37 by identifying earlier points of emergence of empathy across both developmental and  
38 evolutionary time scales. Doing so enables us to reconstruct its basis, understand how its  
39 components interact, and establish how it could have evolved (de Haan & Gunnar 2009).

40

41 As our closest living relatives, great apes provide a unique opportunity to identify the  
42 evolutionary foundations of human empathy. Moreover, exploring when and how socio-  
43 emotional skills such as empathy develop in great apes enables us to further refine our  
44 understanding of empathy's ontogenetic trajectory across species. In the following chapter, we  
45 discuss and review recent comparative work that investigates evidence for empathic  
46 responding and its development in our closest living relatives, the chimpanzees and bonobos.  
47 We examine the proposal that an orientation to the emotional needs of others is present from a  
48 young age in great apes but becomes more discerning and cognitively sophisticated with age  
49 and experience, as it does in humans. Such a view challenges the claim that empathy is a  
50 uniquely-human capacity and instead highlights its deep evolutionary foundations and patterns  
51 of overlapping ontogeny.

52

### 53 **The concept of empathy**

54

55 The term empathy was first proposed in 1903 by Lipps, and originates from the German  
56 *Einfühlung*, which translates as 'feeling-into'. Lipps argued that our ability to experience  
57 others' emotions is achieved via a form of automatic 'inner mirroring' that enables projection  
58 of the self into the other. Although there remains controversy about how to define empathy  
59 (Batson, 2009; Cuff et al., 2016; de Waal & Preston, 2017), most definitions retain, at least to  
60 some extent, Lipps' concept of inner mirroring as a core component, upon and to which  
61 subsequent components are built and related. In this regard, empathy is considered as a multi-  
62 faceted capacity involving both affective and cognitive components (de Waal & Preston,  
63 2017; Preston & de Waal, 2002, [see chapter by KATELAAR, this volume](#)). The *affective*  
64 components, which include processes such as emotion contagion and motor mimicry, enable  
65 the sharing or experiencing of others' states, whereas *cognitive* components, such as  
66 cognitive appraisal, perspective-taking, and self-other awareness (Decety & Lamm, 2006; de  
67 Waal & Preston, 2017; Preston & de Waal, 2002), enable the individual to understand others'  
68 states, by taking their perspective. Interconnected is the process of emotion regulation, which

69 enables effective management of one's own internal states (Eisenberg et al., 1994). Taking  
70 this approach, de Waal and Preston (2017) define empathy as “emotional and mental  
71 sensitivity to another's state, from being affected by and sharing in this state to assessing the  
72 reasons for it and adopting the other's point of view”. Through integration of cognitive and  
73 affective skills, individuals can come to experience another's emotional state, understand it as  
74 separate from their own, and respond to it appropriately, such as by showing concern or  
75 providing assistance (Decety & Lamm, 2006). While the dual component approach is a useful  
76 conceptualisation, there remains active debate about whether these cognitive and affective  
77 components can be dissociated, or, rather, whether they represent an integrated system  
78 (Shamay-Tsoory et al., 2009)

79  
80 Current debates on empathy typically contrast a *top-down view*, which focuses on empathy as  
81 a mentalistic mind-reading process, with a *bottom-up view*, which considers empathy as a  
82 layered process, where more complex forms of cognition and affect are built upon a more  
83 evolutionary ancient core. A top-down perspective assumes that great apes and other animals  
84 cannot show empathy given their limitations in the cognitive and affective skills required to  
85 separate the emotions of self and other, to adequately regulate their emotions, and to take  
86 others' perspectives (Baron-Cohen, 2005; Hoffman, 2002). These cognitive and affective  
87 skills are needed since failing to maintain the boundaries between the emotions of self and  
88 other can result in personal distress, which in turn prevents empathic concern and negatively  
89 affects prosocial behaviours (Batson et al., 1987; Eisenberg et al., 1989). Early experiments  
90 were thought to support this proposed difference; for example, several studies indicate that  
91 chimpanzees are indifferent to others' welfare (Silk et al 2005; Vonk et al., 2008) and lack  
92 the ability or motivation to help others in need (Tennie et al., 2016). Other studies, however,  
93 have shown that both chimpanzees and bonobos do show evidence of caring about the well-  
94 being of others in that they seek prosocial outcomes or produce benefits for others, even at a  
95 cost to themselves (de Waal & Suchak, 2010; Horner et al., 2011; Tan et al., 2017)

96  
97 From a theoretical standpoint, given the close phylogenetic relationship between humans and  
98 great apes, and the large overlaps in our social organisation and cognition, it seems more  
99 parsimonious to assume the evolutionary principle of continuity, which posits that complex  
100 traits evolve gradually, usually as elaborations of pre-existing simpler traits. Using the  
101 analogy of a Russian doll, de Waal (2008) argues that more complex forms of empathy, such  
102 as *sympathetic concern* and *targeted helping* - are built upon a more automatic Perception-

103 Action Mechanism (Preston & de Waal, 2002), whereby another's affective state is  
104 represented in the self's own experience through an automatic mirroring of sensory and  
105 motor responses, known as sensori-motor coupling (de Waal, 2008). Sympathetic concern  
106 refers to concern about another's state, and the attempts to ameliorate this state; whereas  
107 targeted helping refers to assistance and care, based on an appreciation of others' needs or  
108 circumstances (de Waal, 2008). Thus, while evolution and, similarly, ontogeny, may add  
109 layers of complexity in empathic responding, the fundamental cognitive and affective  
110 building blocks appear to be already present in many non-human animals (Batson, 2009).

111

112 In terms of empirical evidence for the building blocks of empathy within animals, many  
113 studies reveal evidence for motor mimicry in great apes and other animals, such as rapid  
114 facial mimicry in play faces (Kret et al., 2014; Palagi et al., 2014). There is some  
115 experimental evidence for targeted helping (Melis et al 2011; Yamamoto et al., 2012) and  
116 wide observational evidence of sympathetic concern, discussed below (e.g., Clay & de Waal  
117 2013a, b; Cordoni et al., 2006; de Waal & Aureli, 1996; Fraser et al., 2008; Romero & de  
118 Waal, 2010).

119

120 Research in other taxa suggests that empathic capacities may occur widely across the animal  
121 kingdom. For example, studies have revealed evidence for affective concern towards others'  
122 in distress in a wide array of mammals, including rodents, monkeys, elephants, dogs, horses  
123 and wolves as well as some avian species such as ravens (Burkett et al., 2016; Custance &  
124 Mayer, 2012; Cozzi et al., 2010; Fraser & Bugnyar, 2010; Palagi et al., 2014; Plotnik & de  
125 Waal, 2014). MacLean (1985) proposed that empathy first evolved within the context of  
126 mammalian parental care, which has since become incorporated into a broader adaptation for  
127 group living. However, the fact that we find suggestive evidence for empathy in non-  
128 mammals, indicates that its evolutionary origins may be older than this. For social species  
129 that cooperate and/or show extended parental care, empathy enables individuals to quickly  
130 respond to one another's states, which facilitates the regulation of social interactions,  
131 coordination of shared goals, and for collective responses to danger (de Waal, 2008; de Waal  
132 & Preston, 2017). Consistent with this view, in both humans and animals, empathic  
133 responding falls along an 'empathy gradient' where empathy is predicated by or biased  
134 towards social closeness; being lowest between weakly-bonded individuals, higher between  
135 tightly-bonded ones, and highest among kin (de Waal & Preston, 2017; Palagi et al., 2014)

136

137

138 **Consolation in chimpanzees and bonobos**

139

140 Observing the natural behaviour of animals, the discipline known as ethology, provides a key  
141 opportunity to examine their underlying cognitive skills, including for capacities such as  
142 empathy. For ethologists interested in the evolutionary origins of empathy, observing how  
143 animals spontaneously respond to social conflicts, in particular in response to the outbursts of  
144 distressed victims, have provided some of the most convincing evidence thus far of empathy  
145 in great apes and other animals. In the immediate aftermath of a conflict in great apes, for  
146 example, uninvolved bystanders sometimes spontaneously approach distressed victims to  
147 offer them affiliative contacts such as to groom, gently touch, hug or even kiss them (see  
148 Figure 1; de Waal & van Roosmalen, 1979; Fraser et al., 2008; Romero & de Waal, 2010).  
149 Given the close resemblance between these apparently comforting bystander affiliative  
150 contacts to the acts of reassurance seen in humans, it is not surprising that these post-conflict  
151 reunions have been labelled *consolation* since the first time they were systematically studied  
152 (de Waal & van Roosmalen, 1979). Following the pioneering work by de Waal and van  
153 Roosmalen (1979) on chimpanzees, research has revealed evidence for consolation in great  
154 apes (chimpanzees, bonobos and gorillas) in a wide variety of conditions across captivity,  
155 sanctuaries, and the wild (Clay & de Waal, 2013, a, b; de Waal & Aureli, 1996; Fraser et al.,  
156 2008; Koski & Sterck, 2007; Kutsukake & Castles, 2004; Palagi et al., 2004; Palagi, Cordoni,  
157 & Tarli, 2006; Romero & de Waal, 2010; Webb et al., 2017; Wittig & Boesch, 2003).

158

159 The term consolation is a functional label implying that the friendly contact offered by  
160 bystanders functions to alleviate the distress of the recipient i.e. consolation should be offered  
161 to those that are in need of emotional comfort. This spontaneous orientation towards someone  
162 in distress implies that consolation involves a direct emotional response to the victim's state,  
163 as well as a motivation to ameliorate it.. Though the underlying mechanisms motivating  
164 consolation remain elusive, there is reliable evidence that consolation is effective in relieving  
165 the recipient's distress (reviewed in de Waal & Preston, 2017). The fact that consolation is  
166 targeted towards distressed individuals and is effective in reducing their distress suggests that  
167 consolation may also involve a cognitive ability to appreciate others' needs as being separate  
168 from one's own and potentially, the capacity to appraise the reason for their distress. For this  
169 reason, consolation is considered a marker of sympathetic concern (see Summary Box).  
170 Nevertheless, appraising the reasons causing their distress may not always be necessary for

171 an empathy response; for example, in a recent study of monogamous prairie voles (*Microtus*  
172 *ochrogaster*), pair-mates showed increased grooming toward their mate (but not to strangers)  
173 that had experienced an unobserved stressor, with their grooming providing effective social  
174 buffering (Burkett et al., 2016).

175  
176 Research has further revealed that patterns in chimpanzee responses towards others in  
177 distress follow predictions derived from an empathy-based hypothesis. In humans,  
178 expressions of empathy are facilitated by similarity, familiarity, and social closeness (de  
179 Waal & Preston, 2017). Similarly, research on consolation in great apes consistently reveals a  
180 bias towards social closeness based on kinship and affiliation (Clay & de Waal, 2013a; Fraser  
181 et al., 2008; Kutsukake & Castles, 2004; Romero et al., 2010; Webb et al., 2017; but see  
182 Koski & Sterck, 2007). In chimpanzees, consolation is more commonly provided by females  
183 than males (Romero et al., 2010) which appears consistent with trends in humans, including  
184 during infancy (e.g., Knafo et al., 2008; Volbrecht et al., 2007; Zahn-Waxler et al., 1992)  
185 Nonetheless, there was no evidence for sex differences in consolation in another study of  
186 chimpanzees (Webb et al., 2017) or bonobos (Clay & de Waal, 2013a), a topic therefore that  
187 warrants further investigation.

188

### 189 **Consolation across ape development: evolutionary homologies**

190

191 Research on human development has shown that consolation and other empathy-based  
192 behaviours emerge early in life but increase with age, both in terms of the frequency and type  
193 of targets (Light & Zahn-Waxler, 2011; Davidov et al., 2013). There are also stable  
194 individual differences (e.g., Eisenberg et al., 1999), with higher empathy predicting various  
195 aspects of social and emotional competence (e.g., Allemand, Steiger, & Fend, 2015). Though  
196 children first show comforting behaviours as they approach their second year (Decety, 2011;  
197 Zahn-Waxler et al., 1992), the foundations for other-orientated empathic responding appear  
198 present from a much earlier age. For example, in a study of 8 to 16-month-old infants'  
199 responses to others' distress, personal distress responses were rare, whereas orientation and  
200 gaze towards the distressed other, rather than the mother, were more common (Roth-Hanania,  
201 Davidov & Zahn-Waxler, 2011). In this way, even though not yet mobile or fully equipped  
202 with the socio-cognitive capacities to take others' perspectives or understand their needs,  
203 infants already appear to be attentive towards the arousal states of others. While this study  
204 did not control for infant attention to distress in unfamiliar people compared to in their

205 mothers, the initial orientation towards others' distress appears to represent the basis upon  
206 which more sophisticated forms of emotion responding can develop.

207

208 While research into emotion development in great apes is still in its infancy, there is increasing  
209 evidence of homologous patterns. In a recent longitudinal study, Webb and colleagues (2017)  
210 analysed a long-term dataset spanning nearly a decade of observations on over 3,000 conflict  
211 and post-conflict interactions in two captive groups of chimpanzees. The inclusion of forty-  
212 four chimpanzee subjects comprising all age-classes allowed for systematic investigations of  
213 individual differences in consolation tendency: namely, because consolation was sampled  
214 across the full developmental spectrum from infancy to adulthood, analyses could test whether  
215 such differences were relatively stable across developmental periods. Findings revealed that  
216 individual variation in consolation was strikingly consistent over time and context— i.e., an  
217 individual with high consolation tendencies relative to its peers when younger was likely to be  
218 a high consoler relative to peers when older. Thus, as in humans, empathy-driven behaviours  
219 in great apes are not only present from a young age, they also appear to form part of a stable  
220 personality disposition. As with research on humans across different developmental time-  
221 points, consolation tendencies were positively related to individuals' Composite Sociality  
222 Index scores, an index of social integration that comprises measures of grooming and social  
223 proximity. A similar result has also been shown for bonobos, as discussed below. Thus, akin  
224 to patterns reported in the human developmental literature, empathy appears to predict  
225 important measures of social competence in our primate relatives.

226

227 From a developmental standpoint, both chimpanzees and bonobos show striking and  
228 consistent age-related changes in consolation behaviour (Clay & de Waal, 2013a; Webb et  
229 al., 2017). Namely, infants and juveniles show the strongest propensity to console in their  
230 social groups, exhibiting significantly higher rates of consolation as compared to adolescent  
231 and adult counterparts (see Figure 1). These results are important for three reasons. First, they  
232 challenge the view that consolation, or indeed other forms of empathic responding,  
233 necessarily depend on sophisticated cognitive mechanisms, such as cognitive appraisal and  
234 perspective taking. Second, they demonstrate that young apes, as with young human infants,  
235 are already sensitive to the emotions of others and are able to respond to them appropriately  
236 (Clay & de Waal, 2013a, b, Webb et al. 2017). Finally, this apparent age-based decline in  
237 consolation in chimpanzees and bonobos contrasts with patterns typically reported in the  
238 human developmental literature (Eisenberg & Strayer 1990; Hoffman, 2008), suggestive of a



239 potential increase in empathic responding in our own species across development, as  
240 compared to that of our close relatives.

241

### 242 **Some future research directions**

243

244 It is possible, for instance, that while humans share the basic capacity for empathy with great  
245 apes, the emotional and socio-cognitive scaffolding provided to human infants by their  
246 caregivers promotes the onset of unique forms of self-other awareness that facilitate more  
247 complex forms of emotional perspective taking. A key caregiver behaviour, apparently  
248 universal across human societies (Broesch et al., 2016), is that of ‘affect mirroring’, which  
249 refers to contingent and amplified emotional responses made by the caregiver toward the  
250 infant’s emotional state. Affect mirroring is said to represent a kind of social ‘bio-feedback’  
251 whereby caregivers’ contingent responses provide feedback to the infant about their internal  
252 states which they can thus externalise and relate to objects and events in the world (Gergely  
253 & Watson, 1996; 1999). Through this social bio-feedback process, infants can learn to  
254 engage in reciprocal emotional exchanges, thus separating self from other and associating  
255 physiological sensations with external events. The rich and highly interactive nature of affect  
256 mirroring in humans may represent a key divergence point from other species which could  
257 explain species differences in human empathy development. Such a hypothesis is  
258 theoretically important but remains untested, as no systematic data have yet been collected on  
259 great apes. Investigating evidence for affect mirroring in great apes is thus a topic ripe for  
260 future research.

261

262 Alternatively, the observed developmental decline in consolation in both bonobos and  
263 chimpanzees may point to other explanations. First, it is possible that the behavioural  
264 expression of empathy in great apes transforms over the course of development, where such  
265 expressions becomes increasingly refined or filtered with age (rather than reflecting a decline  
266 in empathy per se, **see also chapter by KIM, this volume**). For example, it is worth  
267 speculating that empathy’s socially biased nature (i.e. empathic responding being biased  
268 towards individuals that are perceived to be socially close, familiar or similar to the actor)  
269 increases with age, in which case we would expect older individuals, as compared to their  
270 younger counterparts, to console fewer but more high-quality social partners. However, we  
271 do not yet know whether this explanation could account for the reported developmental  
272 patterns in great apes, nor to what degree, nor via what mechanisms (e.g., increased social

273 learning opportunities, heightened cognitive control, or other factors). Interestingly,  
274 socioemotional selectivity theory (Carstensen, 1995), which has recently been extended from  
275 humans to study social networks in other primate species (Almeling et al., 2017), invites us to  
276 hypothesize that great ape consolation networks may too become progressively smaller and  
277 more tailored with age.

278

279 Second, such findings may also call for a re-evaluation of the methodologies that have led to  
280 such assumptions about empathy in our own species. Specifically, it is possible that the  
281 variety and often contrasting use of methodologies that have been employed to study  
282 empathy in different age-groups in humans have biased conclusions. Namely, the tendency to  
283 rely on self-report measures in human adults contrasts markedly with the reliance on  
284 observed behavioural expressions in younger children. In particular, if the behavioural  
285 measures that are often used in young children are directly compared to the self-report  
286 methodologies that are often used in adults, developmental increases in human empathy may  
287 reflect the social desirability of the empathy response as much as any changes in empathy  
288 itself. Thus, future longitudinal and cross-sectional research with humans should strive to  
289 investigate the same or similar measures of empathy across the widest plausible range of  
290 developmental stages. Similarly, future ape research on the development of empathy would  
291 benefit from a more comprehensive approach, with the simultaneous evaluation of a range of  
292 empathy responses in different social contexts.

293

294 There are also evidently similar issues to face when making species comparisons. In order to  
295 address such issues of comparability, Cordoni et al (2016) carried out an ethological study on  
296 pre-school children using the same observational methodology used for non-human primates.  
297 The study revealed many similarities in patterns of consolation observed in great apes and  
298 human children, which included the timing of consolation as well as the fact that children  
299 offered comfort to others at a young age. As in the great apes, consolation by children seems  
300 to be a spontaneous and immediate response towards distress in others and also appears  
301 effective in reducing victim anxiety. Thus, when data on humans and great apes are collected  
302 using similar procedures and operational definitions, striking similarities in the sympathetic  
303 response can emerge. Nonetheless, longitudinal work that tracks a similar set of behavioural  
304 responses across a wider range of development stages will provide new comparative  
305 developmental perspectives on empathy's trajectory in humans and great apes.

306

**307 A note on developmental disturbances**

308

309 As with humans, comparative research also highlights the importance of the mother-offspring  
310 relationship and stability of caregiving for the development of socio-emotional functioning,  
311 including empathy (Bard, 1994, 1996, 2012; Bard et al., 2014; Clay et al., 2015; van  
312 Leeuwen et al., 2016). In a seminal series of studies (Cross & Harlow 1965; Harlow 1965),  
313 Harlow and colleagues separated infant rhesus monkeys from their mothers and examined the  
314 effects of deprivation on socio-emotional development. The results paralleled what has been  
315 demonstrated for deprived human children: lack of stable caregiving early in life has a  
316 significant negative impact on subsequent socio-emotional functioning (de Bellis, 2005; van  
317 Ijzendoorn et al., 2009, [see chapter by PLATE, this volume](#)). Building on this work, Clay and  
318 de Waal showed consistent impairments in the socio-emotional functioning of orphaned  
319 juvenile bonobos being cared for within a sanctuary setting as compared to their age-matched  
320 counterparts (Clay & de Waal 2013a, b). Mother-reared juveniles were more likely to console  
321 victims of social conflicts than age-matched orphans, as well as showing generally higher  
322 levels of sociability, social competence and lower levels of social anxiety. For instance, there  
323 was a direct positive correlation between how juveniles handled their own distress and how  
324 they responded to distress witnessed in others: individuals quicker to recover from their own  
325 distress as victims (mother-reared) were more likely to console others. Overall, such results  
326 are consistent with the human developmental literature in demonstrating a tight interplay  
327 between emotional and social skills while highlighting the critical role of early experience for  
328 empathy development (Eisenberg, 2002; Eisenberg & Fabes 2006; Murphy et al., 1999;  
329 Zahn-Waxler et al., 1985; [see chapters by CONNER and KETELAAR, this volume](#)).

330

**331 Conclusion**

332

333 In sum, comparative research with great apes has revealed some striking overlaps in the form,  
334 function and apparent ontogeny of empathy. Such research has prompted new and interesting  
335 questions concerning the expression of empathy as well as its developmental and  
336 evolutionary foundations. Overall, the apparent similarity to findings from human research is  
337 telling, providing further support not just for shared affect in our closest relatives, but also for  
338 key aspects of socioemotional development across species. That empathy-related responding  
339 emerges early in life, demonstrates relative stability over the lifespan, and predicts social

340 integration, allows for the conclusion that like humans, great apes exhibit marked ‘empathetic  
341 personalities’ which are shaped by learning and experience across the lifespan.

342

343 --- SUMMARY BOX ---

344

345 *Methodological approaches to study empathy in our Pan relatives*

346 Diverse methodologies have been developed and employed to measure the affective and  
347 cognitive signatures of empathy in primates. A number of studies have focused on yawns as a  
348 possible form of motor mimicry putatively related to empathy, although see Massen &  
349 Gallup 2017. In such studies, yawn contagion has been measured naturalistically (by  
350 observing whether spontaneously-occurring yawns trigger further yawns in nearby  
351 groupmates; e.g., see Palagi et al., 2014) or induced experimentally (by showing subjects  
352 videos of conspecific yawns, e.g., see Campbell & de Waal, 2011). As in humans (see Xu et  
353 al., 2009; Norscia & Palagi, 2011), both approaches have revealed that affective contagion in  
354 chimpanzees and bonobos is biased by social closeness, thus suggestive of an underlying  
355 empathy mechanism. Studies on rapid facial mimicry provide even further support, for  
356 example an experimental study revealed that both humans and chimpanzees are more likely  
357 to rapidly mimic the pupil size of conspecifics than those of the other species (i.e. human and  
358 chimpanzee), corroborating the similarity bias posited by the empathy hypothesis (Kret et al.,  
359 2014). These and related methodological techniques tap into empathy’s affective core by  
360 measuring the spontaneous matching between observers’ and targets’ affective states.

361 Empathy’s cognitive dimension in great apes has traditionally been investigated via  
362 **targeted helping paradigms**, which examine whether individuals can comprehend the  
363 target’s specific goals or circumstances and act accordingly. For instance, chimpanzees are  
364 known to select the appropriate tool from a tool set to transfer to a partner in need  
365 (Yamamoto et al., 2012) and thereby help in situations wherein they cannot selfishly benefit  
366 (see also: Melis et al., 2011, Tan & Hare 2013, Tan et al., 2017). Additional evidence for  
367 empathic perspective-taking abilities stems from anecdotal accounts of animals orienting  
368 their help to another’s particular predicament, such as reports of bonobos rescuing group  
369 members from drowning (reviewed in de Waal, 2008).

370 **Sympathetic concern** emerges when emotional contagion is combined with some  
371 appraisal of the other’s situation (de Waal, 2008). As emphasized here, consolation – or  
372 uninvolved bystanders approaching to comfort distressed victims of aggression – is the best-  
373 documented marker of sympathetic concern in other primates. Consolation is typically

374 studied by comparing the frequency and timing of friendly contacts received by victims  
375 following an aggressive conflict with those of similar friendly contacts during non-conflict  
376 situations or controls (Veenema, Das, & Aureli, 1994). This comparison allows one to correct  
377 for baseline levels of affiliation and thereby ensure that consolatory contacts are not just a  
378 mirror of the general affiliation tendencies within the dyad. Although consolation is typically  
379 studied following conflicts, there is some evidence that bystanders offer comfort following  
380 spontaneous distress (e.g., bonobos: Clay & de Waal, 2014b) and perhaps even over extended  
381 timeframes subsequent to distressing events such as the death of a group member (e.g.,  
382 chimpanzees: Goldsborough et al., 2019). In the latter study, chimpanzees consoled a  
383 bereaved mother through reassurance behaviours (e.g., mouth- and body-kisses) on the day of  
384 and after the stillbirth of her infant, and through increased grooming in the following month.  
385 As the range of social contexts and methodological approaches to study empathy-driven  
386 responses widens, so too will our understanding of this phenomenon across species.

387

388

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- 678
- 679 Figure 1. Photograph depicting a juvenile bonobo offering consolatory contact to a distressed  
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