

# Caught in the middle? Creating and contesting intermediary spaces in low-carbon transitions.

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## Abstract

The distributed nature of renewable energy has given rise to new forms and scales of energy governance, in particular the emerging role of households and community organisations in generating and distributing renewable energy. Accompanying this trend has been the emergence of intermediary organisations, whose role it is to mediate between these actors cf. the market and the state, with the aim to move from local experimentation to widespread transformational change. While in recent years a significant body of research has emerged that has considered intermediary *functions*, less is known about intermediary *spaces*. By tracing how intermediary spaces are shaped, negotiated, protected, and expanded, this article makes three contributions to the literature on energy governance and low-carbon intermediaries. First, a focus on the relational nature of intermediary spaces challenges the community/state binary in energy governance. Second, it highlights the power dynamics behind these emergent relational spaces; showing such spaces are not neutral, but produced through social relations within and beyond them, affecting the functions that intermediaries seek to fulfil. Third, it provides an understanding of how the ever-changing nature of intermediary spaces can also enable new spaces for action to emerge and challenge the status quo.

**Keywords:** energy governance; relational space; intermediaries; low-carbon transitions; boundary organisations

## Introducing energy intermediaries

The ways in which energy is produced is undergoing significant change. The growing use of renewable sources of energy has changed the socio-material energy landscape through the emergence of new technologies, actors, regulations, and forms and spaces of governance. In recent years there has been a growing focus on the emerging role of

1 'community' as both an actor and site of energy governance (Berka and Creamer, 2018;  
2 Rommel et al., 2016; Taylor Aiken, 2018a; Walker, 2011), and considered a key means  
3 for changing the social and spatial relations embedded in our energy systems (Burke  
4 and Stephens, 2017; Szulecki, 2018; van Veelen and van der Horst, 2018). Community  
5 groups – used here to refer to civil society groups rooted in place – are, however, often  
6 primarily focused on *local* energy generation and use. Although they consider their  
7 actions as part of a bigger movement for change (van Veelen and Haggett, 2017), they  
8 often do not have the capacity to actively develop and nurture the types of network-  
9 oriented strategies required to 'jump scale' and engender change beyond their local  
10 area (Strachan et al., 2015).

11  
12 Alongside community groups, a different type of actor has therefore also emerged: one  
13 who can mediate between such groups, the market, and the state in the transition to a  
14 low-carbon society. These intermediary, or boundary, organisations often operate at a  
15 regional, national or international level, and have been assigned a key role in the  
16 process of fostering change beyond the local scale (Bush et al., 2017; Hargreaves,  
17 Longhurst, et al., 2013; Hicks and Ison, 2011; Lacey-Barnacle and Bird, 2018; Moss,  
18 2009; Seyfang et al., 2014; Warbroek et al., 2015). In its broadest sense, the term  
19 intermediaries has been used to indicate actors who enable and foster the exchange of  
20 knowledge and skills; and who connect, and mediate between different actors in order  
21 to support innovation and learning (Geels and Deuten, 2006; Gliedt et al., 2017;  
22 Hargreaves, Hielscher, et al., 2013; Kivimaa, 2014). Such functions can be delivered by a  
23 range of actors, including individuals, public bodies, non-governmental organisations,  
24 consultancies or trade bodies (Bush et al., 2017; Küçüksayraç et al., 2015). The defining  
25 feature of an intermediary is therefore not a particular type of legal or organisational  
26 body, but rather the arenas of their action, which are defined by their 'in-  
27 betweenness' (Moss 2009:1481).

28  
29 The importance of intermediaries lies in the 'relational work' they undertake:  
30 connecting and bridging between different actors, enabling local knowledge to be  
31 transformed into global knowledge (Barnes, 2019; Geels and Deuten, 2006; Gliedt et al.,  
32 2017; Hamann and April, 2013; Hargreaves, Hielscher, et al., 2013; Kivimaa, 2014;  
33 Kivimaa and Martiskainen, 2018b). What this emerging body of research on

intermediaries shares, is that its perspectives are primarily functional in nature: its primary focus is on understanding the ways in which intermediaries can assist emerging forms of energy or environmental governance in enacting change beyond the local level.

Despite (1) the growing attentiveness for 'space' in social energy research (Bridge, 2018; Castán Broto and Baker, 2018; Taylor Aiken, 2018b); and (2) the notion of intermediaries as defined by their 'in-betweenness', surprisingly little attention has been paid to the ways in which the in-between spaces in which intermediaries operate are shaped, and how this, in turn, affects intermediaries' functions. To date, the primary focus has been on how intermediary activities shape the spaces for community energy at the national and global level, rather than how intermediary activities are facilitated or constrained through their interactions with these other spaces. This approach, however, risks overplaying the explanatory power of intermediaries and the networks of which they are part, as it does not account for how already existing networks and infrastructures may either facilitate or resist the work that intermediaries seek to conduct (Hargreaves, Hielscher, et al., 2013; Medd and Marvin, 2008). Understanding how intermediary spaces are shaped is therefore fundamental for understanding whose visions for a low-carbon transition is enacted (Hodson et al., 2013).

This article therefore adopts a relational approach to understand the interactions between intermediary's functions, and the spaces they occupy. Through an empirical focus on community energy intermediaries in Scotland, it demonstrates how intermediaries are part of a wider set of socio-political relations, which in turn influence their capacities and functions. It thus seeks to foreground the political struggles around how these intermediary spaces not only shape, but are also shaped by the political and economic contexts in which they operate. Adopting a relational perspective highlights that intermediary spaces not simply 'are' (they do not pre-exist the activities and relations that are formed in and through them), but are in themselves the product of a particular set of social relations within and beyond them. This perspective thus highlights how the changing scales and spaces of low-carbon transitions are part of a wider political project, but that this process is also actively contested and negotiated, opening up the possibility of alternatives.

## Relational spaces of energy governance

In recent years there has been a growing interest in understanding energy as a spatial problem (Castán Broto and Baker, 2018). One subset of this body of research has specifically built on the work of Doreen Massey and others, to conceptualise space as relational; constituted through social (and material) relations (Bridge, 2018; Bridge et al., 2013; Calvert, 2015; Castán Broto and Baker, 2018). Applying an explicitly relational lens to the study of low-carbon intermediaries highlights the already existing networks and relations that intermediaries are part of, and is particularly appropriate for three reasons.

First, adopting a relational perspective can highlight the power dynamics between intermediary spaces and the relations that underpin them. As described in the introduction, intermediary activities can take different forms, but what characterises them is their linking or networking function. Building on Moss's (2009) observation that intermediaries are characterised by their 'in-betweenness', I therefore argue that the spaces<sup>1</sup> intermediaries occupy are, by their very nature, relational spaces in two ways. First, in connecting different spaces, and co-shaping the relational forms of the network of which they are part. Second, through these actions, and the relations with other spaces, intermediary spaces are themselves (re)shaped. Nonetheless, little is currently known about *how* these relations shape the spaces for intermediaries, and therefore the possibilities and limitations of their actions. A relational perspective can highlight how intermediary spaces are a product of the socio-spatial dynamics within and between them (Castán Broto and Baker, 2018; Swyngedouw and Heynen, 2004). Such a perspective also promotes a view of spaces as constantly changing, both producing and receiving changes through ongoing determinant interactions with one another (Castán Broto and Baker, 2018; Massey, 2005, 2009; Moss et al., 2009). The emergence, reworking, or disappearance of intermediary spaces is as much a cause as effect of the re-organisation of social, political and economic power (Moss et al., 2009; Swyngedouw, 2004). Thus, the relation between intermediary and other spaces is not simply one-way (with intermediaries seeking to reshape other spaces), but

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<sup>1</sup> The term 'intermediary spaces', primarily conceptualises these spaces primarily as symbolic spaces, although their effects are often tangible.

1 intermediary spaces can also be enhanced or challenged through the actions of other  
2 actors. As such, a relational perspective can highlight how the networked nature of  
3 energy governance produces 'geographies of connection, dependency and control'  
4 (Bridge et al., 2013:333).

5  
6 The second, associated reason, for adopting a relational spatial perspective is that it can  
7 help blur the binary distinction in the literature that often sees communities as either  
8 counter to, or part of, the neoliberal state which engages in both 'rollback' and 'rollout'  
9 (Tickell and Peck, 2003) forms of neoliberalism. On the one hand, activists often see  
10 community and cooperative forms of energy governance as an opportunity *countering*  
11 neoliberal energy governance, which they see as characterised by a withdrawal from  
12 the state through the privatisation of previously state-owned energy assets (van Veelen  
13 and van der Horst, 2018). Others have argued, however, that emerging forms of  
14 community governance in the energy and environmental sphere are as much *part of*  
15 neoliberal governance as they are a response to it. This view, that perceives the state as  
16 'governing through community' (Rose, 1996) sees communities as part of the project of  
17 neoliberal state governance, where community groups are expected to substitute the  
18 direct work of government in meeting nationally defined carbon reduction targets  
19 (Taylor Aiken et al., 2017). Furthermore, as Rosol (2012) notes, communities are  
20 expected to do so through a second aspect of neoliberal governance: the 'roll out' of  
21 market-principles into the community sphere, such as governance through indicators  
22 and number-based measuring, and a focus on competition rather than redistribution  
23 (see also Catney et al., 2014; Ison, 2009; Middlemiss and Parrish, 2010).

24  
25 However, rather than assuming that communities either reproduce or resisted  
26 homogenously across space, a geographical sensibility can offer further nuance by  
27 focusing on diverse ways in which scales and spaces of governance are actively  
28 reshaped (Swyngedouw and Heynen, 2004). Such an approach speaks closely to Gibson-  
29 Graham's (2008) concept of diverse economies. A relational approach to space helps  
30 recognise multiple coexisting configurations (Castán Broto and Baker, 2018). When we  
31 follow Massey (2005) and start to conceive of spaces as home to coexisting  
32 heterogeneity and facilitative of multiplicity, we can also begin to read for difference  
33 rather than dominance. This, in turn, opens up the possibility of not seeing particular

1 economic (and environmental) practices as the same as, or opposite to, neoliberalism,  
2 but focus on *how* the relations of interdependence between people and environment are  
3 negotiated (Gibson-Graham, 2008; Graham and Roelvink, 2010). A focus on the  
4 relational space of intermediaries can highlight how this process takes place through  
5 the integration of different internal and external socio-economic relations. Such an  
6 approach thus has the potential to show that intermediary spaces themselves are not  
7 neutral, but shaped by power relations that both surround and enter them. This also  
8 conveys the situated nature of participation, the boundedness and permeability of  
9 arenas, and the domains from which new institutions and opportunities emerge  
10 (Cornwall, 2004).

11  
12 The third, brief, reason for adopting a relational geographic perspective, which follows  
13 from the previous two, is that it opens up alternative possibilities. As power shifts, new  
14 social, economic or political spaces are constructed, while others will be redefined or  
15 disappear altogether (Swyngedouw, 2004). If we conceptualise '*space as open, multiple*  
16 *and relational, unfinished and always becoming*' (Massey, 2005:59), this opens up the  
17 opportunity of envisaging alternative spatial and social configurations (Castán Broto  
18 and Baker, 2018).

19  
20 To summarise, a conceptualisation of intermediary spaces as networked spaces of  
21 intervention can thus help achieve three things. First, the 'in-betweenness' of  
22 intermediary spaces can blur the distinctions between binary categories of  
23 'communities' and '(nation)-state' in energy governance, instead focusing on the ways in  
24 which these are connected. Second, this focus on the formation of, and the interactions  
25 between, different spaces in turn highlights the diverse ways in which spaces of energy  
26 governance are negotiated, as well as the social origins and power dynamics of these  
27 relations. Third, such a perspective can provide an understanding of how particular  
28 spaces may open up to challenge the status quo.

## 30 Community energy intermediaries in Scotland

31 Scotland has a substantial renewable energy sector, with 10GW installed capacity, and  
32 68% of gross electricity consumption generated by renewable sources in 2017 (Scottish  
33 Government, 2018a). In addition, it has a separate target of 1GW of community-and

1 locally owned energy by 2020 (Scottish Government, 2018b). To meet this target for  
2 community- and locally owned energy, the Scottish Government has introduced a  
3 number of funding and advice programmes, delivered by a range of intermediary  
4 organisations, including government agencies, third sector organisations, and private  
5 sector companies. As such, many community energy intermediaries are expected to  
6 perform a dual role: advancing the interests of the community groups they work with,  
7 while also meeting Government requirements and targets.

8  
9 Initially support for community energy was provided by non-specialist organisations,  
10 but in 2008 Community Energy Scotland was established; an independent organisation  
11 solely focused on promoting community energy. For the next five years, Community  
12 Energy Scotland was the main support organisation for community energy groups. In  
13 2013, however, the newly established Local Energy Scotland (a consortium of five  
14 organisations who already deliver other Scottish Government energy programmes) won  
15 the contract to deliver the Scottish Government's community energy support package  
16 (CARES). In addition to administering government funding schemes, community energy  
17 intermediaries in Scotland are involved in several activities. They are highly involved in  
18 the creation of networks and infrastructures aimed at circulating knowledge and  
19 experiences between different actors. For example, two of the key intermediaries,  
20 Community Energy Scotland – which continues to operate albeit no longer delivering  
21 the CARES package – and Local Energy Scotland, organise regional (Community Energy  
22 Scotland, 2017) and national (Local Energy Scotland, 2017) conferences, and have  
23 developed handbooks (Local Energy Scotland, 2013) and toolkits (Local Energy  
24 Scotland, 2016) to aid knowledge exchange between community groups.

25  
26 It is important to emphasise, however, that support for community energy in Scotland  
27 should be seen as part of a broader agenda for asset-based community development,  
28 which is supported by the Scottish Government and intermediaries alike (MacLeod and  
29 Emejulu, 2014; The Scottish Government, 2015a, 2015b; van Veelen, 2017). While often  
30 wrapped in a language of empowerment (The Scottish Government, 2015a), MacLeod  
31 and Emejulu (2014) have questioned whether this agenda is simply 'neoliberalism with  
32 a community face?' For the purposes of this article, this is relevant because it means that  
33 many intermediaries operating in the community energy sphere, do not solely focus on

energy issues. Rather, there are many more general community development intermediaries – focused on supporting community asset ownership, land ownership, and enterprise – who have entered the energy arena. While this has diversified the support available for community groups, it has also ensured that the field for intermediaries operating in the community energy sector in Scotland is both diverse, but also seen as rather difficult to navigate (Haggett et al., 2014).

To understand how the spaces for intermediaries are shaped and negotiated, I conducted interviews with eighteen representatives from eleven intermediary organisations, supplemented by interviews with thirty-nine members of thirteen different community energy groups (referred to as ‘CG’ in the data). Intermediaries were identified through a social network analysis of the community energy sector, which was undertaken as part of a separate research project during the summer of 2014 (the results of which can be found in Haggett et al., 2014). I subsequently selected participants based on their involvement in supporting the community energy sector, as identified through the interviews with community energy groups. An overview of the intermediaries can be seen in Table 1. Due to the sensitive nature of some of the interview data, all identifying features have been removed.

Interviews were conducted between summer 2015 and summer 2016. Ten interviews were conducted face-to-face, with the remaining eight conducted by phone. Interviews varied in length from 30 minutes to 180 minutes, with the average length being approximately one hour. The interviews were conducted in a semi-structured manner, but all interviews had the aim to understand the wider context within which intermediaries operate, e.g. what shapes intermediaries’ activities (changing discourses, policies and funding mechanisms around community energy & development); and the opportunities or barriers intermediaries had experienced when seeking to change these contexts. Interviews were transcribed verbatim and analysed through thematic coding in NVIVO, using an inductive approach.

*Table 1: Overview of intermediary organisations included in this study*



## 1 Creating and contesting intermediary spaces

2 The empirical evidence highlights the symbiotic relation between the activities of, and  
3 spaces for, intermediary organisations, as these spaces are shaped by the connections  
4 within and around them. Funding for intermediaries, and the way in which funding is  
5 guided by a context of neoliberal economic logics is a key factor that shapes the spaces  
6 for intermediary action in the Scottish context. The subsequent three sections will set  
7 out this argument in more detail. First, I will focus on how intermediaries' support for  
8 community groups has been shaped by the context of the 'contracting' state.

9 Subsequently, I will discuss the role funding plays in how intermediaries negotiate the  
10 interactions between their own space, communities, and the state. Then, I will discuss  
11 how funding has played an important role in how intermediaries protect their spaces,  
12 the differentiated responses shown by these organisations shows the importance of  
13 accounting for intermediaries' own agency. A final, fourth, section shows how  
14 intermediary spaces and the relations within and beyond them continue to change and  
15 expand, opening up the possibility of alternative socio-economic configurations.

### 17 *Shaping intermediary spaces - intermediaries and the 'contracting state'*

18 What has become evident through these interviews is that the space for intermediaries  
19 has been shaped by both 'bottom-up' forces, for example the growth in community  
20 groups buying land and other assets who have gone on to develop energy projects (   
21 Brauholtz-Speight, 2015; Simcock, 2016), and 'top-down' forces, particularly changes  
22 to government priorities and funding mechanisms. Of particular importance in shaping  
23 intermediary spaces is the role and process of – what one interviewee referred to as –  
24 'the contracting state', which encompasses both rollback and rollout forms of  
25 neoliberalism:

26 *'It's to do with the retreat of the state and the contracting of the state,*  
27 *who are just transferring more and more [...]. In this debate there is*  
28 *always this interesting ambiguity around the word 'contract', because*  
29 *there is contract meaning "getting smaller", **and a relationship,***  
30 ***financial often.** So, 'the contracting state', is an interesting play on*  
31 *words really, because it's both.' (IO6 – emphasis mine)*

32  
33 While interviewees (e.g. IO1-2, IO4, CG6 & CG10) identified that both definitions have  
34 contributed to the growth and variety of community activity in Scotland, here, I want to

1 focus specifically on the second definition, the (financial) relations between the state  
2 and intermediaries. This financial relation is especially important in shaping  
3 intermediary spaces, as it is instrumental in shaping the relations within the  
4 intermediary sector and between intermediaries and other actors. It was thus identified  
5 as the key way in which a neoliberal context – which reduces politics to economics,  
6 especially through the introduction of competitiveness and an emphasis on ‘value for  
7 money’ as a means of capturing the value of public goods or social costs (Davies, 2018) –  
8 is made visible and ‘real’. Interviewees from intermediary organisations (IO1, IO4-6)  
9 emphasised that they try to ensure that community-led development, and by extension,  
10 their role in facilitating this, was guided by what is best for communities rather than a  
11 regressive form of localism, which further entrenches market principles into the  
12 community sphere. Nonetheless, it became clear that metrics focused on flexibility, and  
13 value for money do often guide the work of intermediaries. Most of the intermediaries  
14 interviewed for this study are third sector organisations whose activities are part-  
15 funded by government (IO1-2, IO4-8 IO10-11). This funding, however, ‘*is always a*  
16 *moving beast*’ (IO6), and influences the type and level of support that intermediaries can  
17 offer, even if this sometimes means facilitating government priorities rather than  
18 communities’ priorities.

19  
20 Changes to funding affect the support intermediaries offer in three ways. First, it  
21 influences the magnitude of the space available to intermediaries. Second, changes to  
22 funding priorities means that some intermediaries may affect the type of support  
23 intermediaries can offer and to whom:

24           ‘[Intermediary] is shrivelling on the vine these days, there’s next to  
25           nobody left, they have no money left, the number of meetings I’ve been to  
26           where they say ‘we’re the funder of last resort, come to us if you can’t find  
27           funding elsewhere, but we don’t really have any money anyway, so...’  
28           (CG6)

29  
30 In another example, the Scottish Government has designated additional support in  
31 recent years for projects that are particularly technologically innovative. While this has  
32 helped support some community groups which were facing particularly challenging  
33 barriers, it has also moved funding away from other areas. One intermediary employee

1 noted that this had left a gap in the support their intermediary could offer to  
2 communities:

3 *'There is all the kind of innovation stuff, which is great, but...you want to*  
4 *get the stuff that works happening as well: insulation in community halls,*  
5 *it's not exciting, the government doesn't like it, it's not ground breaking*  
6 *stuff, but it works.'* (IO1)

7  
8 Third, a focus on short term contracts combined with a growing emphasis on cost  
9 efficiency and value for taxpayers' money can also affect the quality of (non-financial)  
10 support intermediaries offer (IO2). When contracts to deliver externally-funded  
11 programmes come up for renewal, some interviewees felt that the officials assessing the  
12 different bids are more concerned with the financial bottom-line than with the quality  
13 of the intermediaries' proposals (IO2, CG10). One intermediary that had lost parts of its  
14 (government) funding, continues to deliver other kinds of support to community energy  
15 groups. Nonetheless, it now has to deliver this with less money, affecting the quality of  
16 support offered:

17 *'[W]e had to change the way we were working again because we didn't*  
18 *have the money to cover our time to deliver the same level of support.*  
19 *Now, it can be difficult to manage the amount of time that we can give*  
20 *groups.'* (IO1)

21 *'When [IO1] lost their funding, there was kind of a vacuum, because the*  
22 *group that had got it [...] didn't necessarily have employees and they got*  
23 *the contract because their bid was much cheaper. So they didn't have the*  
24 *money to pay the people to provide the support in the way that [the*  
25 *previous organisation] had done.'* (CG10)

26  
27 To summarise, the first important factor that shapes the space for intermediaries is the  
28 role of often precarious, external – in this case, government – funding (see also Kivimaa  
29 and Martiskainen (2018a) for a parallel discussion on the role of membership funding).  
30 Changes to funding, shaped by short-term contracts and neoliberal metrics of value for  
31 money and cost efficiency, are a key factor in shaping the ways in which intermediaries  
32 relate to both government and communities. It has created a space where some  
33 interviewees felt intermediaries are required to prioritise financial considerations over  
34 quality or effectiveness of support. These interviews show, however that intermediaries

are not solely passive subjects, but actively negotiate the space they occupy, which will be the focus of the next section

#### ***Negotiating intermediary spaces – between communities and the state***

Intermediaries are not solely passive subjects but also play a role in shaping government policy, which in turn shapes their own activities. This is a key part of intermediaries' work: if they want to be effective they cannot focus solely on internally building community energy projects, but must activity try to shape the wider contexts in which community energy projects, and by extension the intermediaries that support them, exist (Hargreaves et al., 2013:878). This work thus plays an important role in shaping intermediary, as well as community, spaces.

Although the growing expectation on community enterprise in policy circles could be seen as attempts to govern through community, some intermediaries also see it as an opportunity for influencing the policy and funding priorities which shape their work (IO2, IO4-5). As one director of an intermediary explained, his organisation has seen a widespread change in the Scottish Government: as the notion of community-led development rose on the political agenda, his organisation has gone from '*shouting at the margins*', to being '*almost at the centre of policy*' (IO4). The opening up of policy spaces has enabled intermediaries to bring communities' concerns to the attention of policy makers, leading to the introduction of new support schemes, such as the Scottish Local Energy Challenge Fund, while others have been asked to sit in government working groups to shape and develop future policy strategies. In contrast to findings by Hargreaves *et al.* (2013), these interviews thus suggest that intermediaries' lobbying is (increasingly) pro-active in nature, although this can potentially be explained by the Scottish context, where intermediary organisations generally have relatively easy access to policy makers.

Nonetheless, the permeability of policy spaces can vary, depending on the intermediary in question, and the interests they (are perceived to) represent. There is some evidence from these interviews which shows that intermediaries who are not actively trying to expand their organisation, or who have long standing relations with policy makers may have greater weight in discussions around future policy directions (IO2, IO5). Here, a

perceived lack of self-interest from intermediaries was deemed essential when seeking to influence policy.

While there was widespread agreement among interviewees that their organisations do seek to represent communities' interests in the policy sphere (I01-8, I011), they highlighted also a reluctance among some intermediaries to be critical of government policy:

*'Many would argue now that [we were] just a delivery mechanism of government. A 'poodle' of central government you know. I know that... I got exposed to this myself I guess of being criticised for "you are just delivering the government's policy, you are not challenging it, you're not shaping it, you're not...".' (I06)*

*The more dependent you are... it can become more difficult to bite the hand that feeds you, and that's not a good thing. That is part of the problem with the overall analysis of the contractualisation of the third sector is that it becomes much more difficult to be politically active and... because you are always worried inside the system 'ehm if we say that, will we get our next grant or our next contract?'. That's not a good thing, that's not a healthy place to be.'* (I05)

These quotes highlight that the reliance of many intermediaries (in this study at least) on government funding means they may be unwilling to challenge government policy out of concern of losing their seat at the table or potentially risking future funding opportunities. I highlighted earlier in this section that intermediaries will try to help design policy programmes, however, when it comes to delivery, it appears they deliver *'the service that the government wants, and not necessarily the one that you might decide'* (I06). The unique ways in which each intermediary negotiates being at the community/policy interface plays a key role in shaping intermediary spaces.

The two previous sections have sought to expand on the notion of how the work of intermediaries is shaped by funding, in terms of the support intermediaries offer, and their willingness to challenge government policy. A third key way in which funding plays a role is in resulting in, what I refer to here as, 'space-protective action', which will be the focus of the next section

1 ***Protecting intermediary spaces – intermediaries as collaborators or competitors***

2 In this section I will set out in more detail the symbiotic relation between intermediary  
3 spaces and activities by focusing on the dualism of intermediaries as collaborators  
4 versus competitors. First, the role of intermediaries in shaping collaborative spaces.  
5 Intermediaries recognise that community groups who are developing energy projects  
6 can often learn as much, if not more, from other communities who have successfully  
7 developed such projects, or are currently going through the process of doing so. Here,  
8 intermediaries often play a facilitative role to enable community groups to share and  
9 learn from one another's experience (IO1-6, IO8, IO11).

10  
11 Intermediaries also develop their own collaborations and networks to improve the  
12 support on offer. For example, four intermediaries are currently delivering a  
13 collaborative programme aimed at raising awareness of different funding methods for  
14 community (energy) projects. One employee involved in the programme commented  
15 that no single intermediary can offer all the support that community organisations need.  
16 A collaborative approach can thus help highlight both intermediaries' distinctiveness  
17 and connectedness:

18  
19 *'That's one of the reason for doing this roadshow with different partners,*  
20 *because it's going to bring in different groups, and get them thinking in*  
21 *different ways. It is about presenting it in many different lights. Every*  
22 *intermediary has a handbag of tricks. For us it's about making sure we're*  
23 *in the handbag, and when appropriate, we're pulled out, if that makes*  
24 *sense?' (IO11)*

25  
26 The protection of spaces for and by intermediaries is not always the result of facilitative  
27 and collaborative processes, but is also accomplished through competitive means or  
28 'gatekeeping' practices. While all interviewees lauded the work of intermediary  
29 organisations, they observed that a small number of organisations may be motivated as  
30 much by self-interest as their desire to help others. While one might assume that the  
31 activities of intermediaries are aimed at empowering community groups (see also Shea  
32 2011), one interviewee suggested that the idea of community empowerment may stand  
33 in contrast with intermediaries' own interests:

1           *'There are a lot of agencies, who, I think it is in their interest to be*  
2           *gatekeepers, and they say 'oh these people don't have the capacity and*  
3           *can never do this sort of thing.' (I04)*

4   This idea, that some intermediaries try to ensure that their services continue to be  
5   required by community groups, was echoed by members of two community energy  
6   groups. An employee of one community energy group in the Scottish Highlands recalled  
7   that the guidance and instructions she received for developing a community energy  
8   project unhelpful and more focused on fulfilling the intermediary's auditing  
9   requirement than ensuring the successful completion of the community energy project  
10  (CG10). The board member of another community group in the North of Scotland also  
11  reported difficulty in gaining greater independence from an intermediary organisation  
12  of which their group is a member. She indicated that the intermediary controls  
13  communication between the different member groups as well as between the groups  
14  and other stakeholders:

15           *'They [intermediary] let you know what they want you to know. [...] They*  
16           *want us [members] to share ideas, but I think they don't want us to talk*  
17           *about other things actually. I wanted to know how other members did*  
18           *things. I had an awful job getting this information out of them.' (CG3)*

19  
20  In addition to trying to ensure that communities continue to require intermediaries'  
21  services, the increasingly crowded space for intermediaries has also resulted that some  
22  intermediaries feel they may be in competition with one another (I02, I03). I attended  
23  one presentation by an intermediary (I03) where one director spoke of the current  
24  difficulties the sector is facing, including the emergence of other intermediaries offering  
25  a similar service. The director ended their speech with the observation that despite the  
26  increasingly crowded landscape they were certain that their organisation would be '*the*  
27  *last one standing*'.

28  
29  This remark left community energy group members in attendance somewhat  
30  flummoxed, as they did not see it as a competition, but neither they did not blame  
31  intermediaries for this competitive approach. Rather, community group members  
32  considered this part of a larger problem, of the precarious situation that some  
33  intermediaries are in and the pressures that they are under:

1       *'I guess it shows the additional pressures that [intermediary] are under,*  
2       *and that for them, ultimately it is a business as well, and that they have*  
3       *their own aims which may be slightly different from those of the groups*  
4       *that are part of them.'* (CG3)

5       *'My contact with [intermediary], I get on very well with, and he's*  
6       *realistic. But he has to push, he is pushing and pushing and pushing,*  
7       *because they need results. Because they're reporting back to Scottish*  
8       *Government on results, and if they don't get results, they'll not get*  
9       *funding to pay their people and they won't get funding to pay us."* (CG10)

11    These last two quotes are interesting as the intermediaries referred to are funded in  
12    different ways. Whereas the intermediary from the first quote is funded primarily  
13    through membership fees, the second is publicly funded. This thus highlights that the  
14    potential for competition over collaboration is not associated with one particular type  
15    of funding, but is the result of ways in which the intermediary landscape more generally  
16    has been shaped through the growth in number of intermediaries offering comparable  
17    services and the resulting precarity of income that many intermediaries experience.

19    To summarise, I have demonstrated how finance has played an important role in  
20    shaping intermediary spaces, particularly through a neoliberal economic logic,  
21    expressed through competitive funding based on a rationale of needing to deliver value  
22    for money. It has played a key role in shaping the ways in which intermediaries relate to  
23    communities, the state and to each other. However, these sections have also shown that  
24    this is not a deterministic relation, and that there are spaces for alternatives.

25    Intermediaries do seek to actively change the wider policy landscape, but the power  
26    dynamics in place (expressed through funding streams) means some feel unable to  
27    speak up. Nonetheless, the last section showed – and echoes findings by Kivimaa and  
28    Martiskainen (2018a) – that scarcity of funding does not solely result in competition,  
29    but can also create new linkages within and between intermediary spaces, based on  
30    collaborative rather than competitive ideals. The next section will look at the future, by  
31    considering how emerging intermediary spaces may have the potential to break with  
32    the logics that have thus far governed them.



### ***Expanding intermediary spaces – the emergence of new intermediaries***

While the sections until now have focused on intermediaries as organisations occupying the space between communities and the state, this space itself is hybrid in nature, with fluid boundaries, which ensure that intermediary spaces are continuously reshaped. This is evident in two ways: first through the ways in which intermediary spaces are also present within community organisations; and secondly, by how community organisations are becoming intermediaries in their own right.

The first way in which intermediary spaces are not restricted to intermediary organisations is the presence of intermediary actors within community groups. The groups that were interviewed as part of this study often had active community members, who were previously or currently employed by intermediary organisations or local government (CG2-3, CG5-6, CG9-10, CG14-15). This experience gained elsewhere was identified by these community groups as hugely beneficial in helping them navigate the context in which they are operating, being able to identify key constraints and opportunities, as well as a bringing with them a network of contacts that extends beyond the community boundaries. As such, while these individuals may not be able to provide funding or build institutional support, they do fulfil some of the other intermediary functions identified by Geels and Deuten (2006), such as the translation of general knowledge into local contexts. Through this process, these individuals are thus integrating intermediary functions into the community space, and as Martiskainen (2017) notes, are starting to become intermediary actors themselves.

The second way in which intermediary spaces continue to be reshaped is through the transformation of community groups into intermediaries, further transforming intermediary spaces in the process. Community energy in Scotland is characterised by its emphasis on renewable energy as an income-generating source for communities, to be used for community development purposes (van Veelen, 2017). As community energy organisations start to generate income, they have the potential to further become intermediaries in their own right. In addition to providing a networking and advice function for other local community groups, they are now able to offer – sometimes significant – financial support as well:

1       *'It's very interesting, I think, in the Western Isles at the minute, I've been*  
2       *thinking about this in another context, but effectively... the community*  
3       *owners are effectively small economic development agencies, that's what*  
4       *they have become.'* (IO5)

5  
6       Contrary to intermediaries relying on often insecure and time limited public funding,  
7       community energy organisations who have developed medium to large sized income-  
8       generating projects, have a source of income that is long-term, relatively stable and not  
9       tied to external priorities. Thus, these community energy organisations will be in a  
10      potentially much more powerful position to shape local community development than  
11      many other intermediaries are:

12       *'I was telling our contact at [intermediary], that he should be getting on*  
13       *the board of all these renewable organisations, because they're going to*  
14       *be dishing out £300,000 per year potentially, from a board made up of*  
15       *volunteers out of goodwill.'* (CG6)

16  
17      It is important to note that the intermediary functions fulfilled by these community  
18      groups tend to move on from the embedding of energy technologies into local contexts  
19      (Barnes, 2019) to supporting a variety of community groups that seek to achieve local  
20      development in a more general sense. Nonetheless, one of the questions that emerges  
21      from this is what the relation of these 'community intermediaries' will be with regional  
22      or national intermediaries: will their activities complement or replace some of the  
23      activities currently delivered by other intermediaries?

24  
25      As community energy organisations have only begun to generate a substantial income  
26      in recent years, and are few in number, it will take time to see how intermediary spaces,  
27      and the relations within them, are reconfigured as a result. Initial evidence from these  
28      interviews suggests, however, that while 'community intermediaries' may be able to act  
29      with fewer constraints than the intermediaries described in previous sections, due to  
30      their limited reliance on the state or other organisations for funding. This means that  
31      the work of these emerging intermediaries', and that of the communities they support,  
32      may be less constrained by the funding concerns set out in earlier sections. The local  
33      focus of these community energy groups combined with their relative freedom from  
34      state funding could also mean, however, that they may be less likely to seek to influence

1 policy to bring about structural change. At the same time, a diminishing role for  
2 'traditional' intermediaries in facilitating community development on the ground could  
3 also affect their ability to influence policy, with the potential for policy makers to  
4 question whether these intermediaries are representative of communities' views. As  
5 these spaces for new, community-based intermediaries are still emerging and being  
6 shaped, the question whether this development will extend or reconfigure the space for  
7 intermediaries is one to be addressed in more detail by future research.

## 9 Concluding discussion: intermediary spaces as diverse, political, 10 and emergent

11 This article contributes to the debate on how new spaces of low-carbon energy  
12 governance are negotiated. The combination of new energy technologies and new forms  
13 of governing have created new spaces of intervention where visions of low-carbon  
14 transitions are translated into practice (Hodson et al., 2013). Much attention in the  
15 literature has been devoted to the emergence of community as a new space and scale of  
16 energy governance. Here, I have adopted a relational perspective, analysing how the  
17 spaces for intermediary organisations to support community energy groups are shaped  
18 by their 'in-betweenness' (Moss, 2009), i.e. their interactions with external (community  
19 and government) spaces. The context of the 'contracting state' – most clearly evident  
20 through the state's financial relations with intermediaries' – was shown to be  
21 fundamental in shaping intermediary spaces. This financial relation, and the 'rollout'  
22 neoliberal market techniques encompassed by it, influences the type of support  
23 intermediaries offer to communities, as well as their ability to represent communities'  
24 interest at the policy level. As such, this research complements earlier work (e.g. Bush et  
25 al., 2017; Hargreaves, Hielscher, et al., 2013; Kivimaa and Martiskainen, 2018b; Polzin et  
26 al., 2016) that has focused on the role of intermediaries in mobilising financial and other  
27 resources to foster low-carbon innovations, highlighting how intermediaries' abilities to  
28 do so are in themselves shaped by the financial relations that exist between  
29 intermediaries and other actors.

30  
31 I have conceptualised such spaces as symbolic spaces, not least because they are  
32 simultaneously found in many places and at different scales. Furthermore, the diverse  
33 ways in which intermediaries integrate, contest and translate dominant economic logics

(depending on the time, place and intermediaries' own agency) highlights their plural and emergent nature. The configurations that have emerged here are specific to the Scottish context, which interviewees perceived to have higher levels of support for community energy groups compared than other parts of the UK. This higher level of support, delivered through intermediaries, has potentially contributed to the relatively high reliance on government funding, compared to other contexts, where intermediaries may have stronger activist roots and a more antagonistic relation with the state. Secondly, as discussed in the final analysis section, intermediary spaces are not restricted to intermediary organisations. What characterises the Scottish context is the fluidity of these spaces, with many active community group members having previously worked, or currently working, at intermediary organisations and vice versa. As a result, the separation between intermediary and community spaces is not as substantial or clear as it may be elsewhere. Despite these specifics of the Scottish context, this article has several findings that transcend this specific empirical context.

First, it demonstrates how intermediary actions are both supported and constrained by the spaces that intermediaries occupy. These spaces, in turn, are shaped through intermediaries' alternatively integrating, translating, and contesting the external logic of the 'contracting state'. Adopting a spatial lens to convey the situated nature of these spaces, has enabled me to show that intermediary spaces are not neutral, but shaped by the ongoing determinant interactions with other spaces (Massey, 2005, 2009). Klerkx and Leeuwis (2009:857) have labelled this the 'funding paradox': although intermediaries wish to tackle systemic failures and what they perceived as the risk of the neoliberalisation of community spaces, they are themselves subject to these processes. While the precarity of funding for intermediaries is an important determinant in shaping intermediary spaces and actions (see also Kivimaa and Martiskainen, 2018a; Klerkx and Leeuwis, 2009), these findings also show the importance of being attuned to the diversity of spaces and actions that emerge. By following Massey (2005) and Gibson-Graham (2008), and accounting for multiplicity and diversity rather than dominance, the findings here show that intermediary organisations are not simply sites or expressions of neoliberal governance, nor a radical response to it. Instead, the data here show how intermediaries construct multiple, context-dependent relations and spaces of both collaboration and competition. Through

1 these processes, they transcend dichotomies of local/national and community/state, to  
2 favour an explanation that shows *how* different scales interact through intermediary  
3 spaces, and as expressed by intermediary actions.

4  
5 Second, the empirical material highlights the varied power dynamics behind these  
6 emergent intermediary spaces, which in turn affect the functions intermediaries' are  
7 tasked with fulfilling. The literature on intermediaries has been critiqued for both  
8 overemphasising (Hargreaves, Hielscher, et al., 2013; Medd and Marvin, 2008) and  
9 minimising (Parag and Janda, 2014) intermediaries' independent agency or capacity.  
10 Here, I have shown that while intermediary actions and spaces are shaped by external  
11 influences, they are also shaped by intermediaries' own logics and priorities. In  
12 particular, I have highlighted that despite the precarious environment in which many  
13 intermediaries operate, such external factors can lead to differentiated actions. Where  
14 some highlight collaboration and the development of networks as coping strategies,  
15 others have adopted competitive and gatekeeping practices, echoing (Kivimaa and  
16 Martiskainen (2018a)'s finding that collaboration and competition can exist  
17 simultaneously. These different responses indicate that despite similar structural forces  
18 that shape intermediary spaces, intermediaries have the agency and capacity to develop  
19 their own directions within this. This highlights the ways in which intermediary spaces  
20 are not solely shaped by the integration of external logics, but are also actively  
21 (re)shaped through processes of translation and contestation. That intermediaries  
22 engage in this process in a variety of ways highlights, as Moss (2009: 1485) also argues,  
23 that intermediaries are 'political players in their own right', pursuing a variety of  
24 interests according to a variety of means. As such, this adds an important insight to the  
25 existing literature on intermediaries, which has often focused on the ability of  
26 intermediaries to connect different actors and help community groups scale up their  
27 activities, and grounded in an expectation that intermediaries are 'neutral' or  
28 'independent' actors themselves (Klerkx and Leeuwis, 2009). Instead, the findings here  
29 show, intermediaries' desire to protect their own space can potentially be at odds with  
30 their (assumed) function to connect and support other actors.

31  
32 Finally, through paying attention to the ways in which intermediary spaces are '*open,*  
33 *multiple and relational, unfinished and always becoming*' (Massey, 2005:59), we can also

begin to see how opportunities for change emerge. The movement of staff between community groups, intermediary organisations and policy-making circles shows the fluid nature of spaces, as does the emergence of community groups as intermediaries. The latter in particular, through financial independence from the state, has the potential to foster new sociomaterial relations and spaces around the generation, distribution and use of low-carbon energy, while becoming part of a different set of relations and networks.

These findings thus speak to two recent trends in social research on low-carbon transitions (1) the growing attentiveness for 'space' in energy research (e.g. Bridge, 2018; Castán Broto and Baker, 2018); and (2) the importance of intermediaries in governing low-carbon transitions (e.g. Gliedt et al., 2017; Hargreaves, Longhurst, et al., 2013, Kivimaa and Martiskainen, 2018). Adopting a relational approach to the study of intermediary spaces highlights the wider set of social relations and power dynamics that intermediary organisations are a part of, and which can either resist or facilitate the functions that intermediaries are expected to perform. These relations and dynamics can be seen as 'already existing', but a relational approach that is attuned to diversity also shows how they are always emergent, offering opportunities for change. While here I have conceptualised intermediary spaces primarily as symbolic spaces, future research may wish to explore in more detail their tangible, place-based effects.

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